



# OpExcellence

October 2011

Volume # 5

## In This Issue—

- ◇ PMI Approves OpEx Solutions as REP
- ◇ What is Your “Job”?
- ◇ OpEx Transformation & Strategy Deployment
- ◇ Integrated Management System Training for Leaders
- ◇ DJO’s TPM & OpEx Journey
- ◇ Upcoming Events
- ◇ Introducing the Newest Consortium Members
- ◇ Alliance Partner Events

## Upcoming OpEx Events

### Leader Exchange

Nov 16, 2011 3PM — 5PM

Focus: People Performance &amp; Culture Change

Location: Texas State university, San Marcos

### Six Sigma Black Belt—4 Weeks in 4 Months ([flver](#))

Dec 05, 2011 (start of 1st week)

Location: Texas State University, Austin—Round Rock Higher Education Center

### Houston Chapter Kick-Off & Learning Session

Dec 14, 2011

Featured Topic: DuPont OpEx Journey

Location: DuPont Building in Houston

## Key Links

- [OpEx Solutions](#)
- [CenTex OpEx Consortium](#)
- [Consortium Event Schedule](#)
- [Global OpEx Solutions](#)
- [Global OpEx Training Schedule](#)

## OpEx Solutions, Inc. Joins the Prestigious Group of Organizations Approved by Project Management Institute to Provide Project Management Training

Austin-Round Rock, Texas, USA – July 29, 2011 – OpEx Solutions, Inc. today announces it is now approved by Project Management Institute to become a PMI Registered Education Provider (R.E.P.).

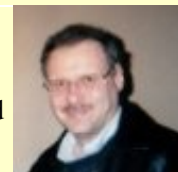


PMI R.E.P.s are educational organizations that have demonstrated that they are capable of providing world-class effective project management training. Through PMI’s rigorous quality criteria for course content, instructor qualification, and instructional design, R.E.P.s provide the project management training necessary to earn and to maintain Project Management Professional (PMP)<sup>®</sup>, Program Management Professional (PgMP)<sup>®</sup> and other PMI professional credentials.

“At OpEx Solutions, we see Project Management and Operational Excellence to be complementary such that you cannot achieve one without the other” said Martin Nazareth, OpEx Solutions’ president. “We are confident that this affiliation as a Registered Education Provider will result in significant synergy to support businesses globally with implementation of projects and their operational excellence journey through benchmarking, seminars and training.” ([News Release](#))

### What Is Your “Job”?

Larry Graham, Associate, OpEx Solutions



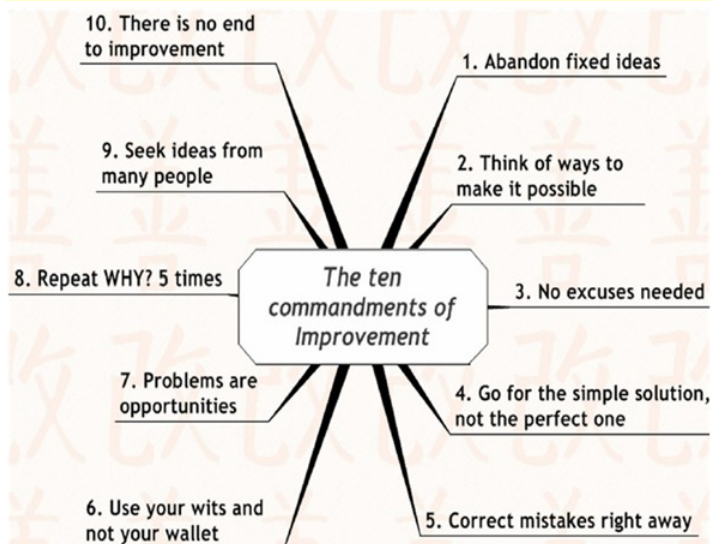
We all know that change is part of life. You can help make the word ‘change’ mean we are getting better. Toyota is not a proponent of plastering

slogans everywhere; however, I understand there is one exception that can be seen throughout Toyota’s facilities: Job = Work + Kaizen

The more time spent solving problems, the more time that can be reinvested in adding value for the customer!

This is a simple way of saying that Toyota sees everyone’s job as having two parts:

- Work – Performing daily activities needed to create value for the customer.
- Kaizen – Making things better to unleash greater value for the customer.



Being open to change is a great start, but it is best to take the lead. Seek and embrace good challenges. There are certainly changes that you can begin alone to improve your work life, such as doing 5S or improving the assembly sequence. Plus, you can get credit for your initiative and earn respect as a problem solver. ([full article](#))

## Introducing the Newest Consortium Members



DuPont's Houston Office is our newest member. DuPont brings to the consortium an extensive knowledge of operational excellence in the process industry.

DuPont's Production System has evolved from traditional and classical Industrial Engineering to SPC, HPWS, TQM, RCM, CFM, MRP II, Lean and Six Sigma.

In addition, DuPont's membership is expediting the start of the Houston Chapter.

## Alliance Partner Events



**October 15–19, 2012**

**OpEx Solutions Clients May Receive 35% Discount If Signed up by Dec 31, 2011**



**May 19–23**

**Hilton Bonnet Creek, Orlando, FL**

**Abstract Deadline—Nov 11, 2011**



**FEBRUARY 7, 2012 | ATLANTA, GA  
GEORGIA WORLD CONGRESS CENTER**

## Key Activities in the Third Quarter

### OpEx Transformation & Strategy Deployment

The CenTex OpEx Consortium (COC) conducted their first Leader Exchange session, targeted for Operations and OpEx Leaders Leaders to share best practices and lessons learned. Unlike the benchmarking of tool application at Learning Events, the Leader Exchange sessions focus on topics of transformation and strategy.



The session was conducted on July 12<sup>th</sup> at the Texas State University in San Marcos. The focus was operational excellence transformation and strategy deployment. Twelve leaders from eight organizations participated in the session.

The feedback was excellent and resulted in 100% sign-up for the next session.

### Integrated Management System Training for Leaders

Global OpEx Solutions conducted the Integrated Management System training co-sponsored by AME and TSU-SBDC, at the Texas State University. The session interaction was excellent with participants from Intel, Tasus, Amega-West, Choice Bagging Equipment and others.

Participants ranked operational excellence opportunities to determine the sequence in which organizations should move on their operational excellence journey.

In addition to the crux of integrating the operational excellence tools and strategizing, the wow! tool of the session was the X-Matrix.

### Prioritization of OpEx Opportunities

- ◇ *Stability & Unevenness*
- ◇ *Waiting*
- ◇ *Overburden*
- ◇ *Overproduction*
- ◇ *Defects & Correction*
- ◇ *Unnecessary Change*
- ◇ *Unclear Roles & Responsibilities*
- ◇ *Creativity*
- ◇ *Motion*
- ◇ *Standards*
- ◇ *Movement*

### DJO Surgical's TPM & Operational Excellence Journey

A half-day benchmarking activity was conducted on October 12<sup>th</sup> at DJO, in Austin, TX, focusing on their TPM Journey & Integration of TPM with Operational Excellence.



- Participants from six organizations observed:
- ◇ A TPM Event in progress
  - ◇ TPM Blitz Report-out by the Team
  - ◇ Seven steps of Autonomous Maintenance
  - ◇ Presentation on DJO's Journey
  - ◇ Predictive Maintenance using Ball-bar and Vibration analysis
  - ◇ DJO's OpEx in action on their plant floor



# OpExcellence

October 2011

Volume # 5

## In This Issue—

- ◇ PMI Approves OpEx Solutions as REP
- ◇ What is Your “Job”?
- ◇ OpEx Transformation & Strategy Deployment
- ◇ Integrated Management System Training for Leaders
- ◇ DJO’s TPM & OpEx Journey
- ◇ Upcoming Events
- ◇ Introducing the Newest Consortium Members
- ◇ Alliance Partner Events

## Upcoming OpEx Events

### Leader Exchange

Nov 16, 2011 3PM — 5PM

Focus: People Performance &amp; Culture Change

Location: Texas State university, San Marcos

### Six Sigma Black Belt—4 Weeks in 4 Months ([flver](#))

Dec 05, 2011 (start of 1st week)

Location: Texas State University, Austin—Round Rock Higher Education Center

### Houston Chapter Kick-Off & Learning Session

Dec 14, 2011

Featured Topic: DuPont OpEx Journey

Location: DuPont Building in Houston

## Key Links

- [OpEx Solutions](#)
- [CenTex OpEx Consortium](#)
- [Consortium Event Schedule](#)
- [Global OpEx Solutions](#)
- [Global OpEx Training Schedule](#)

## OpEx Solutions, Inc. Joins the Prestigious Group of Organizations Approved by Project Management Institute to Provide Project Management Training

Austin-Round Rock, Texas, USA – July 29, 2011 – OpEx Solutions, Inc. today announces it is now approved by Project Management Institute to become a PMI Registered Education Provider (R.E.P.).

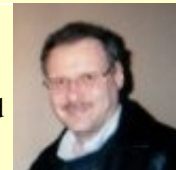


PMI R.E.P.s are educational organizations that have demonstrated that they are capable of providing world-class effective project management training. Through PMI’s rigorous quality criteria for course content, instructor qualification, and instructional design, R.E.P.s provide the project management training necessary to earn and to maintain Project Management Professional (PMP)<sup>®</sup>, Program Management Professional (PgMP)<sup>®</sup> and other PMI professional credentials.

“At OpEx Solutions, we see Project Management and Operational Excellence to be complementary such that you cannot achieve one without the other” said Martin Nazareth, OpEx Solutions’ president. “We are confident that this affiliation as a Registered Education Provider will result in significant synergy to support businesses globally with implementation of projects and their operational excellence journey through benchmarking, seminars and training.” ([News Release](#))

### What Is Your “Job”?

Larry Graham, Associate, OpEx Solutions



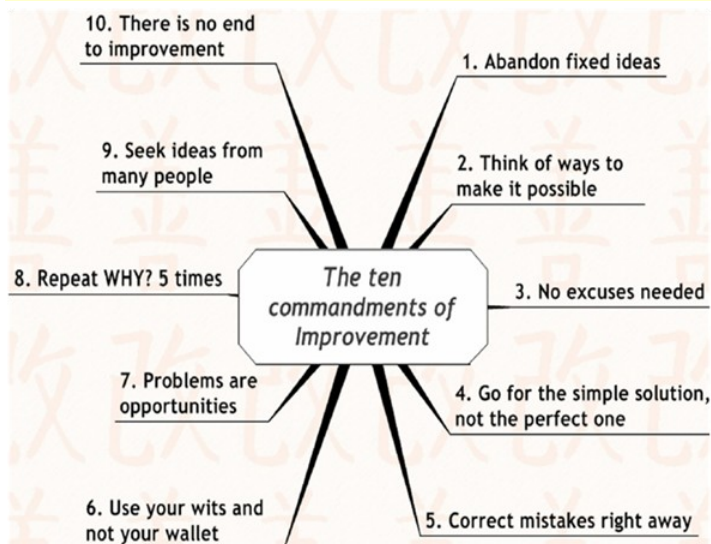
We all know that change is part of life. You can help make the word ‘change’ mean we are getting better. Toyota is not a proponent of plastering

slogans everywhere; however, I understand there is one exception that can be seen throughout Toyota’s facilities: Job = Work + Kaizen

The more time spent solving problems, the more time that can be reinvested in adding value for the customer!

This is a simple way of saying that Toyota sees everyone’s job as having two parts:

- Work – Performing daily activities needed to create value for the customer.
- Kaizen – Making things better to unleash greater value for the customer.



Being open to change is a great start, but it is best to take the lead. Seek and embrace good challenges. There are certainly changes that you can begin alone to improve your work life, such as doing 5S or improving the assembly sequence. Plus, you can get credit for your initiative and earn respect as a problem solver. ([full article](#))

## Introducing the Newest Consortium Members



DuPont's Houston Office is our newest member. DuPont brings to the consortium an extensive knowledge of operational excellence in the process industry.

DuPont's Production System has evolved from traditional and classical Industrial Engineering to SPC, HPWS, TQM, RCM, CFM, MRP II, Lean and Six Sigma.

In addition, DuPont's membership is expediting the start of the Houston Chapter.

## Alliance Partner Events



**October 15–19, 2012**

**OpEx Solutions Clients May Receive 35% Discount If Signed up by Dec 31, 2011**



**May 19–23**

**Hilton Bonnet Creek, Orlando, FL**

**Abstract Deadline—Nov 11, 2011**



**FEBRUARY 7, 2012 | ATLANTA, GA  
GEORGIA WORLD CONGRESS CENTER**

## Key Activities in the Third Quarter

### OpEx Transformation & Strategy Deployment

The CenTex OpEx Consortium (COC) conducted their first Leader Exchange session, targeted for Operations and OpEx Leaders Leaders to share best practices and lessons learned. Unlike the benchmarking of tool application at Learning Events, the Leader Exchange sessions focus on topics of transformation and strategy.



The session was conducted on July 12<sup>th</sup> at the Texas State University in San Marcos. The focus was operational excellence transformation and strategy deployment. Twelve leaders from eight organizations participated in the session.

The feedback was excellent and resulted in 100% sign-up for the next session.

### Integrated Management System Training for Leaders

Global OpEx Solutions conducted the Integrated Management System training co-sponsored by AME and TSU-SBDC, at the Texas State University. The session interaction was excellent with participants from Intel, Tasus, Amega-West, Choice Bagging Equipment and others.

Participants ranked operational excellence opportunities to determine the sequence in which organizations should move on their operational excellence journey.

In addition to the crux of integrating the operational excellence tools and strategizing, the wow! tool of the session was the X-Matrix.

### Prioritization of OpEx Opportunities

- ◇ *Stability & Unevenness*
- ◇ *Waiting*
- ◇ *Overburden*
- ◇ *Overproduction*
- ◇ *Defects & Correction*
- ◇ *Unnecessary Change*
- ◇ *Unclear Roles & Responsibilities*
- ◇ *Creativity*
- ◇ *Motion*
- ◇ *Standards*
- ◇ *Movement*

### DJO Surgical's TPM & Operational Excellence Journey

A half-day benchmarking activity was conducted on October 12<sup>th</sup> at DJO, in Austin, TX, focusing on their TPM Journey & Integration of TPM with Operational Excellence.



- Participants from six organizations observed:
- ◇ A TPM Event in progress
  - ◇ TPM Blitz Report-out by the Team
  - ◇ Seven steps of Autonomous Maintenance
  - ◇ Presentation on DJO's Journey
  - ◇ Predictive Maintenance using Ball-bar and Vibration analysis
  - ◇ DJO's OpEx in action on their plant floor