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S Corporation: Est. 2009 **DUNS#:** 07-873-0114 **CAGE Code:** 7VRQ8

DESIGNATIONS

HUB, DBE, MBE, SBE, SCTRCA, 8(a)

CODING TAXONOMIES

NAICS	NIGP	PSC			
541330 541519 541611 541614 541618 541330 541990 561421 611430	918 (-12, -20, -21, -46, -70, -75, -83, -88, -90) 924 (-40, -60) 925 (-53, -66, -92)	AJ15 AK14 B505 B506 B513 B524 B544 B550 B552	DJ01 DJ10 H169 H270 Q802 R405 R406 R408 R410	R420 R425 R429 R499 R799 U001 U004 U009 U010	
621399 621999		B554 B599	R412	U099	

CERTIFICATIONS

TCEQ Approved Training Provider



The PMI Authorized Training Partner logo is a registered mark of the Project Management Institute, Inc.

RELEVANT PAST PERFORMANCE

Alcoa Strategy Execution Planning Austin Water TPM & Asset Reliability Austin Public Wks Visual Department Dashboard DJO Surgical **TPM Training & Program** DuPont **Transformation Training** Entegris Leadership Training HID Global Data Clean up S&OP & Process Improvement Lamons Maxwell Air Base Process Improvement

NOV Lean 5S

PEMEX Business Plan Deployment
Schlumberger Process Improvement

TNARNG Medical Case Management
Toppan Unleashing Hidden Capacity
Veeco Material Flow Improvement

CAPABILITY STATEMENT

OpEx Solutions, Inc. (OSI) helps identify strategic areas for improvement to assist organizations in rapidly obtaining significant revenue, margins, and productivity gains without capital expenditures through high-value, low-cost solutions. OSI's highly qualified associates typically have graduate degrees with a minimum of twenty years of proven experience, covering a wide range of industries, operational excellence tools, and functions.

CORE COMPETENCIES

	Executive Coaching	Workshops			
Strategic	Portfolio, Goals &	Capability &	Enterprise		
Planning	Targets, & M&A	Capacity Analysis	Transformation		
Strategy	Deployment, A3 &	Cascaded Visual	Strategic Metrics for		
Execution	X-Matrix	Mgt. & Metrics	Leaders		
Management	Mgt. System Analysis	Problem & Constraint Elimination	Integrated		
System	& Target State		Management System		
Product	Product Strategy &	Product Development	Product Development Excellence		
Development	Product Management	Process			
Program/	PMO & PM Portfolio	Program & Project	PMP Prep		
Project Mgt.	Analysis	Mgt.			
Operational System	Operations System	Quality, Process &	Advanced Process		
	Analysis	System Improvement	Excellence		
Asset	Asset Management	TPM/AM &	TPM &		
Management	Optimization Strategy	Rapid Changeover	Asset Reliability		
Supply Chain	Supply Chain SC Strategic Sc Planning & Execution M		Supply Chain Excellence		
•		Analytics, Modeling & Simulation	Modeling & Simulation		
Service	Service & Parts Strategy & Design	Service & Service Parts Management			
Facilities	Facilities Optimization Strategy	Facility Layout & Warehouse Mgt.			

PROCESS IMPROVEMENT & INDUSTRIAL ENGINEERING STRENGTHS

Six Sigma

Lean

Theory of Constraints

Leadership Coaching (DiSC)

- Total Productive Maintenance (TPM)
- Business Process Reengineering
- Sales & Operations Planning (S&OP)
- System Assessments

DIFFERENTIATORS

- Shortest & least disruptive path to operational excellence
- Self-funding with a very short payback period
- · Twice the results with half the effort
- Coach all levels of the organization
- Current with latest methods & techniques
- Comprehensive operational excellence offerings



A passionate and relentless pursuit of operational excellence!

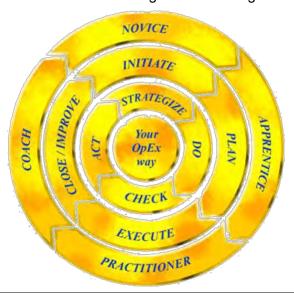
Global OpEx Solutions (GOS) helps identify strategic areas for improvement to assist organizations in rapidly obtaining significant revenue, margins, and productivity gains without capital expenditures. This is achieved through high-value, low-cost solutions and the use of operational excellence tools and systems.

Global OpEx Solutions' products and services are designed for operations and continuous improvement leaders in manufacturing, service, and government organizations, who have:

- A need for continuous improvement
- Unstable operations
- People engagement issues
- · A need to reduce costs
- Overtime issues
- Long lead times
- High inventory
- · Quality scrap and rework issues

Unlike tool-driven, radical-system-overhaul solutions, we help organizations find and define their own way through:

- World-class training
- Executive coaching and consulting



Training

GOS recognizes that to implement a selfsustainable journey of improvement, we need to ensure the commitment and ownership at all levels of the organization. Achieving ownership is a culture change which requires engagement and training at all levels of operations.

We have several standard courses, which can be customized on request, and modules for leadership, supervisors and practitioners. Standard courses include training on three different levels:

- · Back to basics of operational excellence
- OpEx integrated management systems
- Enterprise transformation for leaders
- Total productive maintenance (TPM)
- Product development excellence (PDP)
- Advanced process excellence
- Measurement systems
- · Supply chain excellence

We provide the following training options:

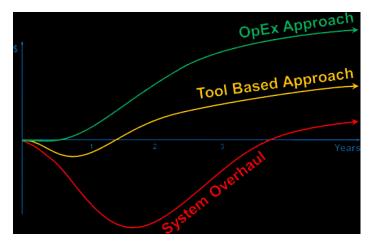
TYPE	FEATURES & BENEFITS
Open	Standard courses open to everyone
Enrollment	Locations depend on registrations Best for less than six participants
	Standard courses open to everyone
Hosted	Location is the host company
	Best for six to nine participants
	Standard or custom courses, dedicated
Dedicated	Location is the host company
	Best for ten or more participants

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Consulting

Our system and activity-based consulting helps organizations improve rapidly by preserving your strengths and focusing on continuously improving the critical areas that limit organizations' performance. Our approach improves overall productivity and effectiveness moving toward lean.



Executive Coaching

Executive decisions have far-reaching implications. OpEx Solutions provides executive coaching to support decision-makers in making optimal choices for rapid and sustainable operational excellence.

Executive Coaching and Consulting Services Include:

EXECUTIVE COACHING	FEATURES & BENEFITS
System	Integrated management system analysis
Analysis & Modeling	Capacity analysis for capital expense
	OpEx maturity assessment and modeling
Strategic	Strategic plan for competitive advantage
Planning & Execution	Developing the strategy execution plan
	Metrics and follow through
Facilitation	Strategy session workshops
	Rapid improvement workshops
	Value stream mapping workshops
Ongoing	Leader review and guidance
Coaching	Review team projects
	Monthly or quarterly cadence

Project Management

Execution is key to implementing and sustaining changes. Our associates are highly qualified and PMI-certified which helps support effective project execution.

Our experience in executing projects and programs flawlessly can be leveraged to your advantage to enhance the probability of projects that are on-time and within budget. In addition, the metrics and systems used ensure that implementation is sustainable and continuously improving.



Project Management Services Include:

TYPE	FEATURES & BENEFITS
Project Management	Factory startups and moves Advanced product quality planning Capacity increase, equipment installation
Program Management	Continuous improvement programs TPM programs
Product Development	PDP process development Custom product development projects



Training

Training



Ownership and engagement is an absolute necessity for developing the culture of a self-sustainable journey of improvement at all levels of the organization.

Training is offered with three options —

Training Type	Course Type	Location	Recommended For
Open Enrollment	Standard	Neutral	Less than six participants
Hosted	Standard	Host company	Six to nine participants
Dedicated	Standard or custom	Host company	Ten or more participants

	SEMINAR																
	Advanced Process Excellence	Asset Reliability Excellence	Back to Basics of Operational Excellence	Process Reliability Excellence (REX)	Practical Problem Solving	Product Dev. Excellence for Practitioners	Product Dev. Excellence for Leaders	Project Management Professional Prep	Supply Chain Excellence for Leaders	Theory of Constraints	Total Productive Maint. for Practitioners	Total Productive Maint. for Leaders	Integrated Management System	Enterprise Transformation for Leaders	Strategic Metrics for Leaders	Integrated Management System & Transformation	Value Stream Mapping
# OF DAYS	2	1	2	2	1	2	1	2	1	1	2	3	1	1	1	3	2
POSITIONS													Lead	ler Tra Week	ining		
Executive								•	•							•	
Leadership									•								
Operations Managers	•	•	•	•	•	•	•	•	•	•	•	•	•	•		•	•
Process Specialists																	
Product Specialists																	
Project Managers																	
OpEx Facilitators																	
Supervisors																	
Team Lead Operators			•		•						•						
Team Members																	
Types of Offering																	
Open Enrollment	✓	✓	✓	✓	✓	✓	✓			✓			✓	✓	✓		✓
Hosted	✓	✓	✓	✓	✓	✓		✓		✓							✓
Dedicated	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓				✓	✓

OptionalRecommended

Advanced Process Excellence



Global Opex Solutions

2-DAY SEMINAR

Course Code: APE-V01

Seventy percent of cost and waste is designed in by product engineering and advanced process engineering early in the development cycle. In addition, during recession many companies have reduced engineering spending for survival. Forward-thinking companies are now seeking advanced process design courses to redevelop these skills.

This seminar provides fundamental techniques to develop processes that are able to produce consistent, high-quality products/services at minimum cost and on time. Participants will learn how process engineering complements overall product development and integrates with operational excellence. These techniques are also vital for process updates and relocations.

Key Topics

- Flow Charts & Failure Modes & Effects Analysis
- Process Control Plan & Error-proofing
- Operator Work Instructions & Operator Training
- Capacity Verification & Run-at-Rate

Learning Objectives

- Importance of advanced process engineering
- Relationship between product development, process excellence & quality engineering
- Linkage between process excellence tools
- Proactively perfect the process & prevent accidents, defects & costs
- Develop & implement process excellence
- Connection to continuous improvement

Who should attend?

Plant Managers & Business Unit Leaders
Continuous Improvement Leaders
Process or Manufacturing Managers & Engineers
Quality or Reliability Managers & Engineers
Project Managers

Open Enrollment Fees					
\$1095 COC Members					
\$1145 AME/ASQ/IISE/PMI® Members	\$1195 Non-members				

Instructors



Martin Nazareth PMP, MSIE, President — OpEx Solutions, has led strategic deployment of operational excellence at over 100 plants globally across several industries in Lean, TPM, FMEA/PCP and Error Proofing. He held senior level positions at Alcoa, Delphi and EDS. He has two masters' in IE and a bachelor's in mechanical engineering. Martin is a certified Project Management Professional (PMP) and a Six Sigma Green Belt. Martin has also served as a board member of AME's SW Region and is a director of IIE's Lean Division and Industry Advisory Board.

Ken McClymonds PE, Principal Consultant — OpEx Solutions, is a registered Professional Industrial Engineer and Six Sigma Master Black Belt with over 40 years of professional experience and 19 years at VP level, leading process improvement systems resulting in significant and sustainable bottom line results. Ken is a Senior Member of IIE, and a Director of the Institute for High Performance Planning.





Asset Reliability Excellence



Global Opex Solutions

1-DAY SEMINAR

Course Code: AREX-V01

Many companies suffer from increasing capacity using capital expenditure rather than addressing the causes of significant unutilized hidden capacity. This practice affects their profitability and, often, the viability of their operations. Many capacity, productivity, and morale issues are due to equipment-related breakdowns, accidents, and defects. Unfortunately, leadership in most companies is not able to effectively strategize asset management.

This reliability excellence leadership program introduces a structured approach to develop a reliability excellence strategy and deployment plan that results in increased asset utilization, extended useful asset life, and unleashed hidden capacity without capital expenditure.

Key Topics

- TPM & Reliability Excellence Philosophy
- Reliability Excellence Business Case
- Developing the Reliability Excellence Strategy
- Developing the Deployment Plan
- Process Reliability Excellence Metrics
- ♦ TPM Activity Board

Learning Objectives

- TPM & Reliability excellence
- Key asset management issues
- ♦ Defining the business case for reliability excellence
- ♦ Pitfalls in asset management & reliability excellence
- Rippling effects of poor asset management
- Developing an effective management structure
- Maintenance & operations partnership charters
- Correlation between equipment reliability & safety
- Spare parts management
- Developing the deployment plan
- Reliability excellence plan execution
- Metrics for effective execution

Who should attend?

Corporate Executives

Operations Managers & Business Unit Leaders

Maintenance Directors

Plant Engineering & Facilities Directors

Product Engineering Directors

This training has been approved by The Texas
Commission on Environmental Quality (TCEQ) for continuing
education for TCEQ Water and Wastewater licensees.

\$795 COC Members \$845 AME/ASQ/IISE/PMI® Members \$895 Non-members

Instructors



Warren Gary Johnson, Jr., Principal Consultant - OpEx Solutions, is a mechanical engineer and a Certified Maintenance and Reliability Professional. His main areas of expertise are maximizing asset utilization, reliability, asset tracking, cost reduction and planning and scheduling. He developed a system for real-time asset utilization monitoring for Alcoa where he worked for 34 years in various capacities.

Martin Nazareth PMP, MSIE, President - OpEx Solutions, led strategic deployment of operational excellence at over 100 plants globally across several industries in Lean, TPM, FMEA/PCP and Error Proofing. He held senior level positions at Alcoa, Delphi and EDS, served as a board member of AME's SW Region and is a director of IIE's Lean Division and Industry Advisory Board.





Back to Basics of Operational Excellence



Global Opex Solutions

2-Day Seminar

Course Code: BTB-V01

PDU Claim Code: 35107N3WGY

Skipping the basics and implementing Lean or 6σ has caused companies unnecessary radical changes resulting in a failed or mediocre operational excellence journey. Implementing and ensuring the basics to provide a stable foundation is the key preparation required for a successful and sustainable continuous improvement journey. Participants will learn the basics which serve as the foundation for implementing a successful and sustainable continuous improvement system. The *Back to Basics of Operational Excellence* course complements the *Integrated Management System* course.

This course is for both, leaders and practitioners, while *Integrated Management System* is primarily for continuous improvement leaders and facilitators.

Key Topics

- ♦ Standard Work
- Daily Visual Management
- ♦ Problem Solving
- Rapid & Continuous Improvement (Kaizen)

Learning Objectives

- Why go back to the basics of operational excellence
- How the basic tools serve as a foundation for a well connected system
- How to implement 5S for efficiency & effectiveness
- How to implement standard work in different work environments
- Daily visual management to enhance communication & to expose problems early
- Problem-solving & kaizen workshops

Who should attend?

Plant managers & business unit leaders
Continuous improvement leaders
Individuals interested in initiating a transformation
Practitioners who participate in continuous improvement
Project managers (PMPs earn 16 PDUs)

Open Enrollment Fees					
\$1095 COC Members	#4405 Nov				
\$1145 AME/ASQ/IISE/PMI® Members	\$1195 Non-members				

Instructors



Ken McClymonds PE, Principal Consultant — OpEx Solutions

Ken McClymonds is a registered Professional Industrial Engineer and Six Sigma Master Black Belt with over 40 years of professional experience and 19 years at VP level, leading process improvement systems resulting in significant and sustainable bottom line results. Ken is a Senior Member of IIE, and a director of the Institute for High Performance Planning.

Jesus Valdez, Jr., PE, Senior Consultant — **OpEx Solutions**, is a registered Professional Engineer and Six Sigma Black Belt with over 40 years of professional experience in operations, engineering, maintenance and reliability, Total Productive Maintenance (TPM) and continuous improvement programs at DuPont and subsequent consulting. Jesse is also very active in improving the City of Garden Ridge, TX.







BY REQUEST: 2 DAYS

Course Code: BTBO-V01

Skipping the basics and implementing Lean or 6 σ has cost companies unnecessary radical changes resulting in a failed or mediocre operational excellence journey. Implementing and ensuring the basics to provide a stable foundation is the key preparation required for a successful and sustainable continuous improvement journey. Participants will learn the basic components which serve as the foundation to implementing a successful and sustainable continuous improvement system. The *Back to Basics of Operational Excellence* course complements the *Integrated Management System* course. This course is for both, leaders and practitioners, while *Integrated Management System* is primarily for continuous improvement leaders and

Learning Objectives

- Why go back to the basics of operational excellence
- How the basic tools serve as a foundation for a well-connected system
- ♦ How to implement 5S for efficiency & effectiveness
- How to implement standard work in different work environments
- Daily visual management to enhance communication & expose problems early
- ◇ Problem-solving & kaizen workshops

Key Topics

- 5S Workplace Organization
- ♦ Standard Work
- ♦ Daily Visual Management
- ♦ Problem Solving
- ♦ Rapid & Continuous Improvement (Kaizen)

Who should attend?

All levels of the organization

The course is adjusted to the participant mix

Prerequisites

None

2 days — 8:00 a.m. - 5:00 p.m.

Please contact OpEx Solutions, Inc. for pricing.

<u>Instructors</u>

facilitators.



Rudy Villarreal, Senior Consultant — OpEx Solutions, is an expert in contract management and the public sector. Rudy's experience also includes identifying, recommending, and coordinating the implementation of process improvement and developing and implementing training programs. He centralized the complaints tracking, analyzing, and corrective action system for the State of Texas' Managed Care.

John P. Gay, Master Black Belt, Principal Consultant — OpEx Solutions, has been Supervising Master Black Belt and Global Best Practices Leader for Focused Improvement for DuPont, delivering over \$1M per person every year in hard, validated savings in addition to \$2M + in soft savings until his retirement. He also led 14 engineers and chemists as Technical Superintendent for the LaPorte, Texas Dupont plant, ensuring compliance with new environmental permit standards including effluent water quality. John is an APICS Certified Supply Chain Professional and a SCORE (Supply Chain Council) Professional.





Enterprise Transformation for Leaders



Global Opex Solutions

1-Day Seminar

Course Code: ETL-V01

PMI Claim Code: 3510HEGQ5H

The most successful operational excellence systems evolve with relentless pursuit of excellence. Many leaders have tried and failed to survive their transformation.

This session will reflect on the key principles for sustainable success and pitfalls to avoid, in the journey to operational excellence. This intense one-day session will enable busy leaders to refine their operational excellence journey to achieve rapid and sustainable gains with an evolving system. The session will include Four topics will be included — each followed by a guest speaker and a thought-provoking group exercise.

Key Topics

- Operational Excellence System Evolution
- Stability Building Blocks & Product Development
- People Engagement & Culture Change
- Operational Excellence Strategy Development

Learning Objectives

- Why only a small fraction of the companies win big rapidly & sustain
- How to ensure stability & execution of products, projects & programs
- Focusing all the resources to accomplish organizational strategy & goals
- Refining & developing your own operational excellence strategy

Who should attend?

Corporate Executives
Plant Managers & Business Unit Leaders
Continuous Improvement Directors
Program Mgt. Directors (PMPs earn 8 PDUs)
Product Engineering Directors

Open Enrollment Fees					
\$795 COC Members \$895 Non-members					
\$845 AME/ASQ/IISE/PMI® Members	\$695 Non-members				

<u>Instructors</u>



Martin Nazareth PMP, MSIE, President — OpEx Solutions, has led strategic deployment of operational excellence at over 100 plants globally across several industries in Lean, TPM, FMEA/PCP and Error Proofing. He held senior level positions at Alcoa, Delphi and EDS, served as a board member of AME's SW Region and is a director of IIE's Lean Division and Industry Advisory Board.

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3-DAY SEMINAR

Course Code: IMST-V02

Successful and sustainable continuous improvement systems rely heavily on how systems integrate tools into one management system while transformation of the organization relies on how strategically aligned initiatives are executed. The impetus to the relentless pursuit of operational excellence is provided by strategic metrics. This comprehensive three-day seminar combining integration, transformation, and metrics, will prepare leaders to achieve sustainable enterprise transformation by modeling integrated operational excellence systems, aligning with the goals of the organization, and measuring the system performance using key metrics.

Key Topics

- Operations' Integrated Management System
- Strategy (A3, Hoshin) & Deployment (Kanri)
- Value Stream Mapping
- Enterprise Transformation
- Stability Building Blocks & Product Development
- People Engagement & Culture Change
- Fundamental, Strategic, & Analytical Metrics
- **Balanced Metrics Structure**

Learning Objectives

- Avoiding pitfalls in operations transformation
- Designing well-connected operations systems
- Strategizing deployment (A3 & Hoshin Kanri)
- Leading continuous improvement initiatives
- Winning big & sustaining
- Stabilizing execution of products & programs
- Developing the operational excellence strategy
- Balancing & aligning the metrics system
- Using right metrics to drive action

Who should attend?

Corporate Executives Plant Managers & Business Unit Leaders Continuous Improvement Leaders & Directors Program Mgt. Directors & Project Managers (24 PDUs) **Product Engineering Directors**

Open Enrollment Fees					
\$2095 COC Members					
\$2245 AME/ASQ/IIE/PMI Members	\$2395 Non-members				

Instructors



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Integrated Management System for Leaders



Global OpEx Solutions

1-Day Seminar

Course Code: IMSL-V02

PMI Claim Code: 351001EDUA

Successful and sustainable continuous improvement systems rely heavily on how systems integrate tools as one management system and on how strategically one embarks on the journey to operational excellence. Unfortunately, many of the companies have focused on tools and radical changes which result in high costs, long learning curves, long gestation periods, and unsustainable improvements.

Participants will learn how to embark on a sustainable and successful continuous improvement journey by implementing an integrated management system and focusing on strategically solving significant problems through high-value, low-cost solutions. This approach is well suited to extremely difficult times.

Key Topics

- Operations' Integrated Management System
- Strategic Thinking (A3)
- Value Stream Mapping
- Strategy Deployment

Learning Objectives

- Pitfalls to avoid for management system deployment
- Improve management efficiency through well connected systems
- Strategic planning & policy deployment (A3 & Hoshin Kanri)
- Daily visual management to expose problems
- Problem solving methodologies & management
- Identifying high-value, low-cost solutions
- Leading continuous improvement system transformation

Who should attend?

Corporate Executives
Plant Managers & Business Unit Leaders
Continuous Improvement Directors
Program Mgt. Directors (PMPs earn 8 PDUs)
Product Engineering Directors

Open Enrollment Fees					
\$795 COC Members	\$895 Non-members				
\$845 AME/ASQ/IISE/PMI® Members	φοθο Non-members				

<u>Instructors</u>



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Integrated Management System & Transformation for Leaders



Global Opex Solutions

3-Day Seminar

Course Code: IMST-V02

PMI CLAIM CODE: 3510L8ET0F

Successful and sustainable continuous improvement systems rely heavily on how systems integrate tools into one management system while transformation of the organization relies on how strategically aligned initiatives are executed. The impetus to the relentless pursuit of operational excellence is provided by strategic metrics.

This comprehensive three-day seminar combining integration, transformation, and metrics will prepare leaders to achieve sustainable enterprise transformation by modeling integrated operational excellence systems, aligning with the goals of the organization, and measuring the system performance using key metrics.

Key Topics

- Operations' Integrated Management System
- Strategy (A3, Hoshin) & Deployment (Kanri)
- ♦ Value Stream Mapping
- ♦ Enterprise Transformation
- ♦ Stability Building Blocks & Product Development
- People Engagement & Culture Change
- Fundamental, Strategic, & Analytical Metrics
- ♦ Balanced Metrics Structure

<u>Learning Objectives</u>

- Avoiding pitfalls in operations transformation
- Designing well-connected operations systems
- Strategizing deployment (A3 & Hoshin Kanri)
- Leading continuous improvement initiatives
- Winning big & sustaining
- Stabilizing execution of products & programs
- Developing the operational excellence strategy
- Balancing & aligning the metrics system
- Using right metrics to drive action

Who should attend?

Corporate Executives
Plant Managers & Business Unit Leaders
Continuous Improvement Leaders & Directors
Program Mgt. Directors & Project Managers (24 PDUs)
Product Engineering Directors

Open Enrollment Fees	
\$2095 COC Members	
\$2245 AME/ASQ/IIE/PMI Members	\$2395 Non-members

<u>Instructors</u>



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Course Codes: (Green Belt) LSSGB & (Black Belt) LSSBB PMI Claim Codes: 0WPYGQX/3510J330QV

Lean reduces waste by identifying and solving problems, while, Six Sigma reduces waste by reducing process variation. Waste elimination is paramount in achieving the productivity required for organizations to survive and compete. Lean and Six Sigma complement each other into a powerful system to eliminate waste. OSI's Black Belts combine Six Sigma & Lean techniques as they lead their organizations on their waste reduction, productivity and quality improvement journey.

Participants will discover how to embark on a sustainable and successful continuous improvement journey by gaining expertise in the proper use of Lean and Six Sigma tools and techniques. Each participant will gain LSS certification knowledge in applying the well-respected DMAIC process resulting in not just finding an answer but identifying the right solution to their business problems.

Upon class-room course completion, participants will be registered for an online self-study program for up to 180 days to practice and complete the certification exam.

Learning Objectives

- Knowledge of Lean & statistical tools for DMAIC
- Selecting problems to solve ensuring ROI
- Applying tools to analyze & solve business problems
- Selecting the right solutions
- Verifying the solution is effective
- Implementing controls to ensure sustainability
- ♦ Enterprise transformation using Lean and Six Sigma
- Obtaining the knowledge to earn an LSS certification

Agenda

Week 1 LSSGB Mon 8:00—Thu 5:00 Weeks 2 & 3 LSSBB Mon 8:00—Fri 5:00

Instructors

Key Topics

- ♦ Lean & Six Sigma Tools, & other methodologies
- ♦ Voice of the Customer & Customer Data
- ◇ Project Selection, Definition & Management
- ♦ Process Mapping
- ♦ Measurement Systems & Process Capability
- ♦ Statistical Analysis
- ♦ Design Of Experiments (DOE)
- ♦ Process Improvement & Control

Who should attend?

Almost all functions:

Operations

Product & Process Engineering

IT & Project Management

Quality or Continuous Improvement

HR, Finance & Administration

Participant Requirements

- Laptop loaded with Minitab or other stat software (Excel macros link provided for those w/o software)
- ♦ 1 x (GB) & 1 x (BB) company-approved projects (OSI will provide projects for non-sponsored students)

Registration & Fees			
Program	Regular	AME/ASQ/ IISE/PMI Members	COC Members
LSSGB	\$2,145	\$2,045	\$1,945
LSSBB	\$4,795	\$4,495	\$4,295
LSSGB & BB	\$6,395	\$6,095	\$5,745
Certification & online material fee : \$200 for GB & \$300 for BB			

John P. Gay, Master Black Belt, VP of Operations — OpEx Solutions, has around 40 years of professional experience. He supervised Master Black Belts and led Global Best Practices for Focused Improvement for DuPont, delivering over \$1M per person annual hard, validated savings and \$2M+ in soft savings. John served as Technical Superintendent for the LaPorte, Texas Dupont plant, ensuring compliance with environmental water quality permit standards and delivering permit requirements on time and within budget. John is an APICS Certified Supply Chain Professional and a SCORE (Supply Chain Council) Professional.

Ken McClymonds PE, Master Black Belt, Principal Consultant — OpEx Solutions, is a registered Professional Industrial Engineer with over 40 years of professional experience and 19 years at VP level, leading process improvement systems resulting in significant and sustainable bottom line results. Ken is a Senior Member of IIE, and a Director of the Institute for High Performance Planning.

Cancellation Policy: Registration fee less \$100.00 will be refunded up to one week before the event. Substitutions may be made any time prior to the start of the course. This event may be cancelled by OpEx Solutions (OSI) for any reason (probability very low), OpEx Solutions will refund the registration fee, however, OSI is not responsible for incidental costs incurred by registrants.

Phone: (512) 551-8406





BY REQUEST: 1 DAY

Course Code: OEE-V01

Overall Equipment Effectiveness (OEE) is the key metric for effective asset utilization, Total Productive Maintenance (TPM), and Autonomous Maintenance (AM).

Regrettably, not all companies have properly set OEE. In order for OEE to be useful, the calculation needs to be set correctly; if not, it will produce false indications and, in most cases, the cost of measurement may exceed the benefits.

Correctly established OEE scorecards will indicate where to focus and what is the expected payback. OEE becomes vastly more effective when a leadership governance system is put in place. In addition, many organizations confuse Total Effective Equipment Productivity (TEEP) and OEE and when to use one versus the other.

Participants will learn how and where to effectively calculate OEE and TEEP, and how to set up an OEE scorecard and a governance system.

1 day — 8:00 a.m. – 5:00 p.m.

Please contact OpEx Solutions, Inc. for pricing.

Learning Objectives

- ♦ What is OEE
- ♦ Calculating OEE
- Designing the OEE metric
- ♦ Financial correlation to OEE
- Developing the OEE scorecard
- ♦ Governance through OEE

Key Topics

- ♦ Basics of OEE & Relationship to TPM
- ♦ OEE/TEEP Calculations
- Developing the OEE Scorecard
- ♦ Deploying OEE Metric
- Setting up the Governance Structure

Who should attend?

Corporate Executives

Operations Managers & Business Unit Leaders

Maintenance Directors

Plant Engineering & Facilities Directors

Instructors



John P. Gay, Master Black Belt, Principal Consultant — OpEx Solutions, has been Supervising Master Black Belt and Global Best Practices Leader for Focused Improvement for DuPont, delivering over \$1M per person every year in hard, validated savings in addition to \$2M + in soft savings until his retirement. He also led 14 engineers and chemists as Technical Superintendent for the LaPorte, Texas Dupont plant, ensuring compliance with new environmental permit standards including effluent water quality. John is an APICS Certified Supply Chain Professional and a SCORE (Supply Chain Council) Professional.

Warren Gary Johnson, Jr., P.E., Principal Consultant — OpEx Solutions, is a mechanical engineer and a Certified Maintenance and Reliability Professional. His main areas of expertise are maximizing asset utilization, reliability, asset tracking, cost reduction and planning and scheduling. He developed a system for real-time asset utilization monitoring for Alcoa where he worked for 37 years in various capacities in engineering, maintenance, production, and quality management positions.





Ken McClymonds P.E., Principal Consultant — OpEx Solutions, is a registered Professional Industrial Engineer and Six Sigma Master Black Belt with over 40 years of professional experience and 19 years at VP level, leading process improvement systems resulting in significant and sustainable bottom line results. He designed the Machine Utilization Management System (MUMS) and Activity-based Costing at John Deere. Ken is a Senior Member of IIE, and a director of the Institute for High Performance Planning.





BY REQUEST: 1 Day

Course Code: PSP-V01

PMI Claim Code: 3510KFNTJQ

Problem solving has typically been taught as an independent tool. The power of problem solving is significantly enhanced when it is taught in the context of total quality management for process improvement. This approach improves the probability of a successful and sustainable continuous improvement journey that yields significant return on investment (ROI).

Participants will learn to identify, prioritize and solve problems continuously in the context of a well-connected quality system. This course is specifically designed for practitioners within organizations and is offered only as a dedicated in-house training. OpEx Solutions' experts will draw upon their vast knowledge of Lean, Six Sigma, Theory of Constraints (TOC), and other systems.

Learning Objectives

- How Problem Solving Connects with Other Tools
- ♦ Why Do Root-Cause Problem Solving
- Where to Start & What to Focus On
- What Steps to Follow in Problem Solving
- Solving to Root Cause & Improving the Process
- Instituting Continuous Improvement

Key Topics

- Problem Solving Process (company specific)
- Problem Identification & Initial Reaction
- Tactical Problem Solving
- Scientific Problem Solving
- Root-cause Problem Solving
- Problem Solving A3
- Cause Decision Trees
- Fishbone Diagrams
- Launching Continuous Problem Solving

Who should attend?

All levels of the organization

The coursed is adjusted to the participant mix

1 day — 8:00 a.m. - 5:00 p.m.

Please contact OpEx Solutions, Inc. for pricing.

Instructors



Ken McClymonds PE, Principal Consultant — **OpEx Solutions**, is registered Professional Industrial Engineer and Six Sigma Master Black Belt with over 40 years of professional experience and 19 years at VP level, leading process improvement systems resulting in significant and sustainable bottom line results. Ken is a Senior Member of IIE, and a director of the Institute for High Performance Planning.

Jesus Valdez, Jr., PE, Senior Consultant — **OpEx Solutions**, is a registered Professional Engineer and Six Sigma Black Belt with over 40 years of professional experience in operations, engineering, maintenance and reliability, Total Productive Maintenance (TPM) and continuous improvement programs at DuPont and subsequent consulting. Jesse is also very active in improving the City of Garden Ridge, TX.





Process Improvement for Practitioners



Global Opex Solutions

BY REQUEST: 2 DAYS

The seven basic quality tools have typically been taught as independent tools. The power of these tools is significantly enhanced when they are taught in the context of total quality management for process improvement. In addition, this approach improves the probability of a successful and sustainable continuous improvement journey when taught in combination with problem solving process and root cause problem solving.

Participants will learn the basic tools in the context of a well-connected quality system for continuous problem identification and problem solving. This course is specifically designed for practitioners within organizations and is offered only as a dedicated inhouse training. OpEx Solutions' experts will draw upon their vast knowledge of Lean, Six Sigma, Theory of Constraints (TOC), and other systems.

Key Topics

- Introduction to the Seven Basic Quality Tools
- Using the Tools to Identify Problems
- Problem Solving Using A3
- Root-Cause Problem Solving Using 5-Whys

Learning Objectives

Course Code: PIP-V01

- What are the seven basic quality tools
- Effective use of the tools
- How tools are connected to problem solving
- Solving problems to root cause

Who should attend?

Supervisors and Associates
Office Staff
Departmental Managers

2 days — 8:00 a.m. – 5:00 p.m.

Please contact OpEx Solutions, Inc. for pricing.

<u>Instructors</u>



Ken McClymonds PE, Principal Consultant — **OpEx Solutions**, is registered Professional Industrial Engineer and Six Sigma Master Black Belt with over 40 years of professional experience and 19 years at VP level, leading process improvement systems resulting in significant and sustainable bottom line results. Ken is a Senior Member of IIE, and a director of the Institute for High Performance Planning.

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Product Development Excellence for Leaders



Global Opex Solutions

1-Day Seminar

Course Code: PDPL-V01

PMI Claim Code: 3510Y8NR3N

Product development is typically the largest discretionary expense and a CHAOS survey in 2004 revealed an average of 56% cost overrun across projects. In addition, many projects fail to meet customer intent and are exited without completion. A well-designed and managed product development process will minimize these shortcomings.

Participants will discover how to embark on a sustainable and successful product development process. Each participant will gain an understanding of the key components and a proven process to develop the right product solutions for their customer needs.

Key Topics

- Preliminary Assessment & Requirements
- Project Planning
- Product & Process Development
- Product & Process Validation
- ♦ Product Launch
- Excellence in Sustaining

Learning Objectives

- ♦ Maximize revenue
- Reduce time to market
- Integrate the product development process
- Avoid pitfalls and bottlenecks
- Optimize the largest discretionary expense
- Achieve on-time, on-budget & quality products
- Benefit from focused product development
- Identify structured tools for product development
- ♦ Minimize losses while exiting unfeasible projects
- Enable lean processes

Who should attend?

PMPs earn 8 PDUs

Senior Leadership:

Marketing

Product Management

Product Development

Advanced Process Management

Advanced Quality Management

Open Enrollment Fees	
\$795 COC Members	\$895 Non-members
\$845 AME/ASQ/IISE/PMI® Members	\$695 Non-members

Instructors



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Martin Nazareth PMP, MSIE, President — OpEx Solutions, has led strategic deployment of operational excellence at over 100 plants globally across several industries in Lean, TPM, FMEA/PCP and Error Proofing. He held senior level positions at Alcoa, Delphi and EDS, served as a board member of AME's SW Region and is a director of IIE's Lean Division and Industry Advisory Board.





Product Development Excellence for Practitioners



Global Opex Solutions

BY REQUEST: 2 DAYS

Course Code: PDPP-V01

PMI Claim Code: 3510A8Z244

Product development is typically the largest discretionary expense and a CHAOS survey in 2004 revealed an average of 56% cost overrun across projects. In addition, many projects fail to meet customer intent and are exited without completion. A well-designed and managed product development process will minimize these shortcomings.

Participants will discover how to embark on a sustainable and successful product development process. Each participant will gain an understanding of the key components and a proven process to develop the right product solutions for their customer needs.

Key Topics

- Preliminary Assessment & Requirements
- Project Planning
- Product & Process Design
- Product & Process Validation & Launch
- Excellence in Sustaining Engineering

Learning Objectives

- Integrated product development process
- ♦ Pitfalls to avoid
- Maximizing success of products in the market
- Managing the largest discretionary expense
- Achieving on-time, on-budget & quality products
- Benefits of focused product development
- Key tools & techniques of product development
- Reducing time to market
- Seven product development wastes
- ♦ Minimizing losses while exiting unfeasible projects
- Enabling Lean manufacturing

Who should attend?

Product Managers and Marketing

Product Engineering

Manufacturing Engineering (Advanced Manufacturing)

Quality Engineering (Advanced Quality)

Continuous Improvement Leaders

Project Managers (PMPs earn 16 PDUs)

2 days — 8:00 a.m. – 5:00 p.m.

Please contact OpEx Solutions, Inc. for pricing.

<u>Instructors</u>



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4 days — 35 CEUs

Course Code: PMPEP-V03

PMI Claim Code: 3510YTU9EN

PMP® Certification verifies you have the required skills and experience to perform as a Project Manager at the top level and raises your earning potential by around 20% versus a non-certified Project Manager*.

OSI offers Project Management Professional Exam Prep (PMP Preparation Course) to develop practitioners' technical, leadership, and strategic and business management skills to prepare you for the Project Management Professional (PMP®)or Certified Associate in Project Management (CAPM®)certification exam.

*PMI Earning Power Salary Survey 2020

Learning Objectives

- Establishing a project management framework
- ♦ Comprehend Project Management Domains
 - Process Groups & Tasks
 - Knowledge Areas
- Learn and know how to use:
 - Recognized PM tools & techniques
 - Fundamental PM Formulas
- Macro/micro cascaded schedule management
- Pitfalls in the project management culture
- Minimizing risk of project failures
- ♦ Understand the PMP® & CAPM®

Key Topics

- ♦ PMP Mindset
- Creating & Maintaining High-Performing Teams
- Starting the Project
- Executing the Work
- ♦ Keeping on Track
- Keeping the Business in Mind
- ♦ Closedown
- Preparing for the Exam
 - Review of Exam Type Questions
 - Practice Test

Who should attend

Product & Project Managers
Continuous Improvement Leaders
Advanced Engineering & Quality Professionals
Individuals Pursuing PMP® or CAPM® Certification

Open Enrollment Fees

(Does not include PMI Certification Exam Fee) 4 Days (35 hours including group exercises) 8:00 a.m. – 5:15 p.m.

\$1,895 COC Members

\$1,995 AME/ASQ/IISE/PMI® Mem.

\$2,095 Non-mem.

Strategic and Business Management Programment Programm

<u>Instructors</u>



Martin Nazareth PMP®, Authorized Training Partner Instructor — PMP, SMC®, MSIE, Certified Everything DiSC Workplace® Facilitator, President — OpEx Solutions, Inc. led strategic deployment of operational excellence at over 100 plants globally across several industries in Lean, TPM, FMEA/PCP and Error Proofing. He held senior level positions at Alcoa, Delphi and EDS with global responsibility for Programs and quality. He served as a board member of AME's SW Region and is a director of IIE's Lean Division and Industry Advisory Board.

John P. Gay, PMP®, Authorized Training Partner Instructor — PMP, SMC®, Master Black Belt, Vice President of Operations — OpEx Solutions, Inc. has been Supervising Master Black Belt and Global Best Practices Leader for Focused Improvement for DuPont, delivering over \$1M per person every year in hard, validated savings in addition to \$2M + in soft savings until his retirement. He also served Technical Superintendent for the LaPorte, Texas Dupont plant, ensuring compliance with new environmental permit standards including effluent water quality and delivering permit requirements on time and on budget. John is an ASCM Certified Supply Chain Professional and a SCOR (Supply Chain Council) Professional.



Payment & Cancellation Policy: A 50% advance payment is due at the time of scheduling. The balance and expenses will be invoiced after the event. For cancellation up to seven days prior to the event date, the advance will be refunded less 10%.



www.opexsolutions.org

^{**}PMP® and CAPM® are registered marks of PMI

Project Management Excellence



Global OpEx Solutions

BY REQUEST: 5 Days

Course Code: PME-V02

Key Topics

After fifty years of focused project management curriculum, on-time and within-budget performance of projects is still poor — with an average time and cost overrun above 50%. OpEx Solutions, Inc. (OSI) has a track record of performing on-time and within budget.

- OSI offers Project Management Excellence to develop practitioners for effective project management and completion of successful projects.
 - **Learning Objectives**
- Establishing a project management framework
- Planning on-time & within budget completion
- Visually managing multiple projects simultaneously
- Macro/micro cascaded schedule management
- Minimizing risk of project failures
- Using MS Project to plan & monitor projects
- Pitfalls in the project management culture

- Project, Program, Portfolio & Operations Mgt.

PMI Claim Code: 35105NOIUR

- Project Management Framework
- \Diamond **Project Initiation**
- **Project Planning**
- Project Execution
- Monitoring & Control
- Closedown
- Project Management Information System (PMIS)
- Project Management Office (PMO)
- Agile Approach to Planning & Executing Projects

Who should attend

PM Novices (less than 5 years' experience) **Product & Project Managers** Continuous Improvement Leaders Advanced Engineering & Quality Pursuing PMP Certification

Open Enrollment Fees 5 days — 8:00 a.m. – 5:00 p.m.

\$2,145 COC Members

\$2,245 AME/ASQ/IISE/PMI® Mem.

\$2,395 Non- mem.

Instructors



Martin Nazareth PMP, MSIE, President — OpEx Solutions, Inc. led strategic deployment of operational excellence at over 100 plants globally across several industries in Lean, TPM, FMEA/PCP and Error Proofing. He held senior level positions at Alcoa, Delphi and EDS with global responsibility for Programs and quality. He served as a board member of AME's SW Region and is a director of IIE's Lean Division and Industry Advisory Board.

John P. Gay, Master Black Belt, Principal Consultant — OpEx Solutions, has been Supervising Master Black Belt and Global Best Practices Leader for Focused Improvement for DuPont, delivering over \$1M per person every year in hard, validated savings in addition to \$2M + in soft savings until his retirement. He also served Technical Superintendent for the LaPorte, Texas Dupont plant, ensuring compliance with new environmental permit standards including effluent water quality and delivering permit requirements on time and on budget. John is an ASCM Certified Supply Chain Professional and a SCOR (Supply Chain Council) Professional.







BY REQUEST: 1 OR 2 DAYS

Course Code: SW-V01

Standard Work (SW) is the foundation for scheduling, planning, daily visual management and problem solving. Without well founded SW, most of the operational excellence methodologies like Lean, 6σ and TOC, are not likely to be effective or successful. Unfortunately, many organizations have skipped this foundational step while developing their work system, resulting in a failed or mediocre operational excellence journey. Participants will learn how to develop SW using simplified methods, identify when more sophisticated industrial engineering techniques are required, how to maintain work standards and how they are used in developing incentive systems. While the Back to Basics of Operational Excellence course includes SW as a section, this course focuses on developing specific skills in developing and maintaining SW.

Key Topics

- ♦ SW Alignment
- Preparation for SW Observation
- ♦ Time Study
- Developing SW
- Compiling & Maintaining SW
- ♦ Incentive Systems

Learning Objectives

- Operational excellence hinges on SW
- Developing SW for repetitive operations
- Developing SW for nonrepetitive activities
- Leader SW
- Balancing jobs & optimizing operations
- Compiling & maintaining work standards
- Introduction to incentive systems

Who should attend?

Continuous Improvement Leaders & Facilitators Industrial & Systems Engineers
Operations' Managers & Supervisors
Maintenance Managers & Supervisors

1-day Basic — 8:00 a.m. – 5:00 p.m. OR 2-day Advanced — 8:00 a.m. – 5:00 p.m.

Please contact OpEx Solutions, Inc. for pricing.

<u>Instructors</u>



Ken McClymonds PE, Principal Consultant — OpEx Solutions, is a registered Professional Industrial Engineer and Six Sigma Master Black Belt with over 40 years of professional experience and 19 years at VP level, leading process improvement systems resulting in significant and sustainable bottom line results. Ken is a Senior Member of IISE, and a director of the Institute for High Performance Planning.

Jesus Valdez, Jr., PE, Senior Consultant — **OpEx Solutions**, is a registered Professional Engineer and Six Sigma Black Belt with over 40 years of professional experience in operations, engineering, maintenance and reliability, Total Productive Maintenance (TPM) and continuous improvement programs at DuPont and subsequent consulting. Jesse is also very active in improving the City of Garden Ridge, TX.







1-Day Seminar

Course Code: SML-V01

PMI Claim Code: 3510PNY621

Metrics drive behavior and are prime enablers to channel organizational resources and energy to accomplish the goals and objectives. While the most successful organizations have honed in on key metrics that drive and demonstrate results, per our benchmarking research, most organizations have not been as successful. Designing the metrics' strategy is truly a leadership responsibility.

This intense one-day leader session will enable leaders to develop a customized metrics structure that will motivate all employees to accomplish an organization's mission and vision and at the same time avoid the common pitfalls.

Key Topics

- ♦ Fundamental Metrics
- Strategic Metrics
- Analytical Metrics
- ♦ Balanced Metrics Structure

Learning Objectives

- Metrics related pitfalls to avoid
- Structuring metrics into three categories
- Balancing metrics for sustained accomplishment of organizational strategy
- How metrics enable channeling all resources to accomplish the organizational strategy
- Developing a balanced metrics structure

Who should attend?

Corporate Executives
Plant Managers & Business Unit Leaders
Continuous Improvement Directors
Program Mgt. Directors (PMPs earn 8 PDUs)
Product Engineering Directors

Open Enrollment Fees		
\$795 COC Members	\$895 Non-members	
\$845 AME/ASQ/IISE/PMI® Members	φοθο Non-members	

<u>Instructors</u>



Martin Nazareth, President — OpEx Solutions, has led strategic deployment of operational excellence at over 100 plants globally across several industries in Lean, TPM, FMEA/PCP and Error Proofing. He held senior level positions at Alcoa, Delphi and EDS, served as a board member of AME's SW Region and is a director of IIE's Lean Division and Industry Advisory Board. He has two masters' in IE and a bachelor's in mechanical engineering. He is a certified Project Management Professional (PMP) and a Six Sigma Green Belt and serves on the board of AME's Southwest Region and is a Director of IIE's Lean Division.

John P. Gay, Master Black Belt, Principal Consultant — OpEx Solutions, has been Supervising Master Black Belt and Global Best Practices Leader for Focused Improvement for DuPont, delivering over \$1M per person every year in hard, validated savings in addition to \$2M + in soft savings until his retirement. He also led 14 engineers and chemists as Technical Superintendent for the LaPorte, Texas Dupont plant, ensuring compliance with new environmental permit standards including effluent water quality. John is an ASCM Certified Supply Chain Professional and a SCOR (Supply Chain Council) Professional.





Supply Chain Excellence for Leaders



Global Opex Solutions

1-Day Seminar

Course Code: SCEL-V01

PMI Claim Code: 3510JC1X92

The success of a business is linked to the robustness of its supply chain. Leaders accountable for dynamic supply chains are challenged in driving performance that is responsive, reliable, and agile. Service must be balanced against cost and capital with limited people and time resources.

Leaders are required to make strategic and operational decisions. Both types of decisions need adequate data and analysis.

This seminar will provide a structured approach for leaders to develop and deploy a unique strategy for their supply chain. It also introduces an effective framework for managing sustained competitive performance.

Key Topics

- Supply Chain Strategy
- Design and Configuration Alternatives
- Risk Management/Onshoring
- Strategy Deployment & Execution:
 - Metrics: Alignment & Connection
 - Managing Performance
 - Improvement: Cost, Quality, & Delivery
- Developing Support Systems

Learning Objectives

- Aligning supply chain to business objectives
- Designing end-to-end supply chain strategy
- Developing supply chain deployment strategy
- Executing using an effective framework
- Managing chronic & unexpected risks

Who should attend?

Corporate Executives

Operations Managers

Supply Chain Leaders

Continuous Improvement Leaders

Program Managers (PMPs earn 8 PDUs)

Individuals interested in initiating a transformation

Open Enrollment	Fees
\$795 COC Members	\$895 Non-members
\$845 AME/ASQ/IISE/PMI® Members	φοθο Non-members

Define Strategy

Design & Configure

Manage Risk Deploy Strategy Execute & Monitor

Improve

<u>Instructors</u>



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Theory of Constraints (TOC) for Leaders



Global Opex Solutions

1-Day Seminar

Course Code: TOCL-V01

PMI Claim Code: 3510K32RIL

Successful and sustainable transformation to operational excellence relies on significant and quick wins, and continuous improvement. While Lean, Theory of Constraints, Six Sigma, Business Process Reengineering, and others have all focused on continuous improvement for over twenty years, they have truly not succeeded in demonstrating long term operational excellence. Through extensive experience in rapid and continuous improvement methodologies, OSI has found that focusing on one methodology alone or on one methodology independent of the others, does not result in a successful and sustainable operational excellence journey.

Participants will learn to identify significant opportunities using Theory of Constraints, applying hi-value low-cost solutions and putting a system in place to repeat this cycle to continuously unleash profitable hidden capacity.

Key Topics

- Organizational Integrated Management System
- Strategic Thinking (seeing the big picture) with TOC
- Performance Measures & Decision Making with TOC
- Increasing Throughput & Flow w/Drum-Buffer-Rope
- Improving Project Management with Critical Chain

Learning Objectives

- TOC alignment with other operational excellence systems
- Importance of combining strengths of other continuous improvement methodologies
- Identifying the most important obstacles (constraints) to overcome
- Developing & executing viable solutions that leverage your system's capabilities
- Finding your own way using TOC, Lean/Six Sigma, & other tools
- Sustaining improvements through on-going measurement & improvement systems

Who should attend?

PMPs earn 8 PDUs

Corporate Executives

Plant Managers & Business Unit Leaders Continuous Improvement Leaders

Individuals interested in initiating a transformation

Open Enrollment Fees	
\$795 COC Members	\$895 Non-members
\$845 AME/ASQ/IISE/PMI® Members	φοθο Non-members

Instructors



Rex Draman, PhD. spent more than fifteen years working in operations management, holding both line and staff positions in a variety of industries, before earning his PhD. in Operations and Strategic Management from the University of Georgia in 1995. As an academic, Rex held positions in operations management at the University of Alabama at Birmingham, St. Edward's University, and the University of Texas at Brownsville. He also served as Chair of the Operations concentration in St. Edward's MBA program. He is a published author on the topic of TOC.

Martin Nazareth PMP, MSIE, President — OpEx Solutions, has led strategic deployment of operational excellence at over 100 plants globally across several industries in Lean, TPM, FMEA/PCP and Error Proofing. He held senior level positions at Alcoa, Delphi and EDS. He has two masters' in IE and a bachelor's in mechanical engineering. Martin is a certified Project Management Professional (PMP) and a Six Sigma Green Belt. Martin has also served as a board member of AME's SW Region and is a director of IIE's Lean Division and Industry Advisory Board.





Total Productive Maintenance (TPM)



Global Opex Solutions

BY REQUEST: 3 Days, Leader; 2 Days, Practitioner

Course Codes: TPML-V01 or TPMP-V01
1. 351017G157: TPMP-V01, 35107B7C39

PMI Claim Codes: TPML-V01, 3510J7GJ57; TPMP-V01, 3510ZB7C39

Many companies suffer from inadequate capacity, productivity and morale due to equipment related breakdowns, accidents, defects and changeovers. TPM helps change the underlying cause, the culture, from "I operate you fix" to "equipment ownership and engagement" resulting in significant reduction in breakdowns, accidents, and defects.

TPM drives rapid model and tool changeovers that improves the equipment utilization, resulting in significant increase in capacity with no capital expenditure. Finally, the Overall Equipment Effectiveness (OEE) provides an effective way of identifying opportunities for improvement while providing an overall index on performance.

Learning Objectives

- TPM philosophy & Integrated Management System
- ♦ The 12 elements of executing a TPM program
- Measuring equipment effectiveness using OEE
- Applying Single Minute Exchange of Dies (SMED) to reduce changeover time
- ♦ The 7 steps of Autonomous Maintenance (AM)
- Hands-on activity at a manufacturing location
- ♦ One-Point Lessons
- Provisional cleaning standards
- Developing TPM/AM Activity Board to surface problems & ensure sustainability
- Pitfalls in the culture change through TPM/AM

Key Topics

- TPM Philosophy & Integrated Management System
- Seven Steps of Autonomous Maintenance
- Overall Equipment Effectiveness (OEE)
- ♦ Set-Up Reduction (SMED)
- TPM Activity Board

Who should attend — 2 levels?

Leader Level (PMP's can earn 24 PDUs)

Corporate Executives

Plant Managers & Business Unit Leaders
Continuous Improvement Leaders

Practitioner Level

Operations, Maintenance and Supporting Staff

This training has been approved by The Texas Commission on Environmental Quality (TCEQ) for continuing education for TCEQ Water and Wastewater licensees.

	Times — 3 days	
Day 1	Both Levels	8:00 a.m. – 5:00 p.m.
Day 2	Both Levels	8:00 a.m. – 5:00 p.m.
Day 3	Leader Level	8:00 a.m. – 4:30 p.m.

Please contact OpEx Solutions, Inc. for pricing.

Instructors



Warren Gary Johnson, Jr., Principal Consultant — OpEx Solutions, is a mechanical engineer and a Certified Maintenance and Reliability Professional. His main areas of expertise are maximizing asset utilization, reliability, asset tracking, cost reduction and planning and scheduling. He developed a system for real-time asset utilization monitoring for Alcoa where he worked for 34 years in various capacities.

John P. Gay, Master Black Belt, Principal Consultant — OpEx Solutions, has been Supervising Master Black Belt and Global Best Practices Leader for Focused Improvement for DuPont, delivering over \$1M per person every year in hard, validated savings in addition to \$2M + in soft savings until his retirement. He also led 14 engineers and chemists as Technical Superintendent for the LaPorte, Texas Dupont plant, ensuring compliance with new environmental permit standards including effluent water quality. John is an ASCM Certified Supply Chain Professional and a SCOR (Supply Chain Council) Professional.





Value Stream Mapping



Global Opex Solutions

1-Day Seminar

Course Code: VSM-V01

PMI Claim Code: 3510HSHZ3P

Successful and sustainable continuous improvement systems rely heavily on early identification and solution of problems. Value stream mapping, (VSM) combined with strategic thinking (A3), practical problem solving (PPS), and rapid-improvement workshops (RIW) are great enablers to operational excellence. Unfortunately many organizations have focused on implementing VSM as an end in itself.

Participants will learn how to use VSM in combination with A3 thinking, practical problem solving, and rapid-improvement workshops to dynamically and effectively identify and solve significant problems. This approach works during extremely difficult times as well as when the economy is flourishing.

Key Topics

- ♦ Value Stream Mapping (VSM)
- ♦ Strategic Thinking (A3)
- ♦ Problem Solving
- Rapid Improvement Workshops
- ♦ Dynamic VSM

Learning Objectives

- How to develop useful value stream maps
- Pitfalls to avoid in VSM implementation
- Improve value stream efficiency through VSM
- Overview of A3, PPS & RIW
- ♦ Connection between VSM, A3, PPS & RIW
- ♦ Dynamic VSM

Who should attend?

PMPs earn 8 PDUs

Operational Excellence Facilitators
Plant Managers & Business Unit Leaders
Operational Excellence Directors
Program/Project Mgt. Professionals

Open Enrollment Fees	
\$795 COC Members	\$895 Non-members
\$845 AME/ASQ/IISE/PMI® Members	фоээ ivon-members

<u>Instructors</u>



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Martin Nazareth, PMP, MSIE, President — OpEx Solutions, has led strategic deployment of operational excellence at over 100 plants globally across several industries in Lean, TPM, FMEA/PCP and Error Proofing. He held senior level positions at Alcoa, Delphi and EDS. He has two masters' in IE and a bachelor's in mechanical engineering. Martin is a certified Project Management Professional (PMP) and a Six Sigma Green Belt. Martin has also served as a board member of AME's SW Region and is a director of IIE's Lean Division and Industry Advisory Board.



Cancellation Policy: Enrollment fee less \$100.00 non refundable registration charge will be refunded up to one week before the event. Substitutions may be made any time prior to the start of the workshop. This event may be cancelled by OpEx Solutions for any reason (probability very low), OpEx Solutions will refund the enrollment fee, however, is not responsible for incidental costs incurred by registrants.



www.opexsolutions.org

Workplace Organization (5S)



Global Opex Solutions

BY REQUEST: 1 DAY

Course Code: WPO-V01

Workplace organization (5S) is one of the most useful foundational tools for operational excellence when applied correctly. Unfortunately, many organizations have a problem sustaining the 5S activity. The fundamental issue is implementing 5S as an independent tool.

OpEx Solutions shows connection to other operational excellence tools throughout the course which significantly enhances the results and sustainability. It serves as a stepping stone to continuous improvement.

Participants will learn how to apply an effective and sustainable workplace organization approach that addresses significant efficiencies and achieving a sizable return on investment (ROI).

Learning Objectives

- How 5S connects with other basic tools
- Why pursue each of the steps of 5S
- Where to start & what to focus on
- How to ensure the 5S activity is sustainable
- Instituting workplace organization

Key Topics

- Alignment to the Management System
- Types of Visual Management
- ♦ Sor
- Straighten or Set in Order
- Shine, Sweep or Scrub
- ♦ Standardize
- ♦ Sustain
- ♦ 5S for the Office

Who should attend?

All levels of the organization

The course is adjusted to the participant mix

1 day — 8:00 a.m. – 5:00 p.m.

Please contact OpEx Solutions, Inc. for pricing.

<u>Instructors</u>



Jesus Valdez, Jr., PE, Senior Consultant — OpEx Solutions, is a registered Professional Engineer and Six Sigma Black Belt with over 40 years of professional experience in operations, engineering, maintenance and reliability, Total Productive Maintenance (TPM) and continuous improvement programs at DuPont and subsequent consulting. Jesse is also very active in improving the City of Garden Ridge, TX.

Ken McClymonds PE, Principal Consultant — **OpEx Solutions**, is a registered Professional Industrial Engineer and Six Sigma Master Black Belt with over 40 years of professional experience and 19 years at VP level, leading process improvement systems resulting in significant and sustainable bottom line results. Ken is a Senior Member of IIE, and a director of the Institute for High Performance Planning.







Workshops



Workshops

OpEx Solutions offers customized working sessions to help organizations solve issues they may have in different areas. Pricing is based on duration, location, size and industry. Please contact OpEx Solutions, Inc. for pricing & available dates.

PRODUCT & PROCESS DEVELOPMENT	OPERATIONAL EXCELLENCE TOOLS	
Product Strategy & Product Management	Value Stream Mapping	
Product Development Process Structure	Workplace Organization (5S)	
Product Development Programs	Standard Work	
Sustaining Engineering	Visual Management	
Advanced Process Development & DFSS	Problem Solving/Corrective Action	
Advanced Equipment & Facilities Planning	Rapid Improvement Workshop (kaizen)	
OPERATIONS AND PROCESS MANAGEMENT	STRATEGY AND LEADERSHIP	
Integrated Management System	Strategic Planning & Execution	
Quality System	Risk Assessment & Management	
Metrics	Operations Analysis	
Capacity Optimization & Workforce Planning	Operations System Review	
Operations Viability & Business Case Improvement	Theory of Constraints (TOC) Strategy	
Job Analysis & Wage Systems	Management Structure & Span of Control	
ASSET MANAGEMENT & MAINTENANCE	SUPPLY CHAIN	
Total Productive Maintenance Program Planning	Supplier Chain Strategy & Design	
Asset Reliability Predictability	Supply Chain Risk Management	
Setup Reduction (SMED)	Supply Chain Master Scheduling Process Improvement	
Asset Planning & Budgeting	Supply Chain Performance Management Structure	
Equipment Management System	Inventory Optimization	
SERVICE	FACILITIES MANAGEMENT	
Service Parts Strategy & Design	Plant/Warehouse Startup	
SP Performance Management	Facility Moves & Equipment Installation	
Service Strategy & Design Facilities Layout Planning		
Service Performance Management	Energy Assessment	
Service & Service Parts Bonus Programs	Material Handling Design	
SYSTEM INTEGRATION	ANALYTICS & SIMULATION	
Due Diligence	Operations Optimization	
Mergers & Acquisitions	Data Analytics	
System Integration Post-Merger/ Acquisition/Split-up	Modeling & Simulation	



SITE ASSESSMENT

Workshop Code: EA-RIW-V01

As companies are busy with regular pressures of quality and delivery, they often miss looking for ways to reduce costs. One of the key areas often overlooked is Energy Management. Most organizations have at least 30% of energy savings potential that can be attained without capital spend. Lighting, inefficient operation of process equipment, and poor maintenance practices all add to energy loss.

OpEx Solutions (OSI) uses a structured and customized approach engaging key players which enables rapid identification and evaluation of significant opportunities.

Benefits

- Identifying energy savings around 30%
- Improved equipment performance
- Increase in productivity
- Improvement to the bottom line without capital

- Recurring savings

NL 3/31/21

Areas of Focus

- Lighting
- **HVAC**
- Compressed Air
- **Buildings & Structures**
- **Equipment Operation**
- Maintenance Practices

Identifying the Need

- Energy is one of the top five costs
- Energy audit not performed in last three years
- Tiered rates for energy
- Cash flow is critical

Types of Industries

- Discrete Manufacturing
- **Assembly Industries**
- \Diamond Process Industries
- Warehousing
- Service Industries
- Hospitals, Clinics and Laboratories
- Educational Institutions

Energy Assessment Facilitators



Gary Johnson PE, CMRP, Principal Consultant — OpEx Solutions, is a registered Professional Mechanical Engineer with over 40 years of professional experience in worldwide heavy industry and mining leading equipment reliability and process improvement systems resulting in significant and sustainable bottom line results.

John P. Gay, Master Black Belt, Principal Consultant — OpEx Solutions, has been Supervising Master Black Belt and Global Best Practices Leader for Focused Improvement for DuPont, delivering over \$1M per person every year in hard, validated savings in addition to \$2M + in soft savings until his retirement. He also served Technical Superintendent for the LaPorte, Texas Dupont plant, ensuring compliance with new environmental permit standards including effluent water quality and delivering permit requirements on time and on budget. John is an APICS Certified Supply Chain Professional and a SCORE (Supply Chain Council) Professional.





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DEDICATED WORKSHOP

Workshop Code: FMEA—RIW—V01

Identifying potential failure modes and managing risk is much more effective and considerably less expensive if done proactively. Regrettably, most organizations are very reactive in dealing with failure modes resulting in accidents, defects, and excess costs.

Failure Modes and Effects Analysis (FMEA) is one of the most effective risk management tools used to avoid or reduce risks in important business processes. Two typical uses are product and process design. It can also be employed for equipment, logistics, safety, and many other products and processes to proactively identify and manage risks. FMEA workshops are particularly useful where organizations have far reaching implications of failures. OSI consultants are subject-matter experts in training and facilitating FMEA.

Consequences of Risk

- Expensive & reactive means of risk management
- Breakdowns, shortages, instability & chaos
- Poor quality & on-time delivery
- High inventory & underutilized capacity
- Costs from expediting, overtime & penalties
- Limits commitments & pad schedules
- Purchasing supply from competitors
- Loss of sales & market share
- Loss of intellectual property
- Accidents, injuries & ergonomic issues

FMEA Target Areas

- Hospitals, clinics & laboratories
 - ♦ Operating rooms
 - ♦ Emergency care
 - ◆ Patient care & room management
 - Prescription accuracy
- Manufacturing, assembly & process industry
 - ♦ Product design
 - ◆ Assembly processes & operations
 - ◆ Machining processes & operations
 - ♦ Fabrication
 - Continuous & batch processes
- Equipment
 - Developing specifications
 - Pre-service risk assessment & management
- Logistics
 - ♦ Dock-to-dock assessment
 - ♦ Milk runs
- Business processes
 - ♦ Order-to-ship assessment
 - ◆ Deliver-to-payment assessment
- Safety, ergonomics & facilities
 - ◆ Integration with other FMEAs
 - ♦ Safety processes & systems
 - Initial & periodic process hazard reviews
- ♦ Problem Solving & Root Cause Analysis

FMEA Facilitators



John P. Gay, Master Black Belt, Principal Consultant — OpEx Solutions, has been Supervising Master Black Belt and Global Best Practices Leader for Focused Improvement for DuPont, delivering over \$1M per person every year in hard, validated savings in addition to \$2M + in soft savings until his retirement. He also led 14 engineers and chemists as Technical Superintendent for the LaPorte, Texas Dupont plant, ensuring compliance with new environmental permit standards including effluent water quality. John is an APICS Certified Supply Chain Professional and a SCORE (Supply Chain Council) Professional.

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Dedicated Workshop

A system review, conducted by highly experienced and competent OpEx consultants, helps organizations identify their largest opportunities to improve their operations through operational excellence tools and systems. The diagnostic report provides an outside view of the organization's performance and aligns system improvement to operational effectiveness. The output of this workshop is a combination of scores and recommendations. This review takes two to five days depending on the size and maturity of the organization. Ideally, system reviews should be conducted on a regular cadence.

Benefits

- Expose large gaps in the operations' system
- Provides recommendations for improvement
- Direct focus on large opportunities
- Structured process allows assessing progress
- Improves safety, quality, lead time and costs

Workshop Code: OSR-RIW-V01



Target Organizations

- In pursuit of operational excellence
- Unstable operations
- Low profitability and trends
- Poor on-time delivery performance
- ♦ Poor quality
- Long lead times
- Unhappy customers & losing business
- Passion for excellence

System Reviewers



Martin Nazareth PMP, MSIE, President — OpEx Solutions, led strategic deployment of operational excellence at over 100 plants globally across several industries in Lean, TPM, FMEA/PCP and Error Proofing. He held senior level positions at Alcoa, Delphi and EDS, served as a board member of AME's SW Region and is a director of IIE's Lean Division and Industry Advisory Board.

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Optimizing Operations & Disease Prevention



Global OpEx Solutions

DEDICATED WORKSHOP

Workshop Code: OODP-RIW-V01

Maintaining or restarting operations in any type of organization during health crises poses serious risk considerations and safeguards.

OpEx Solutions, Inc. (OSI) applies a risk-assessment-based approach using Failure Modes and Effects
Analysis (FMEA) methodology. The first step maps the current state in different areas of the organization. Then each area is evaluated using the FMEA approach to understand risks and their impact; probability of occurrence; prevention; and detection measures that need to be in place to mitigate or avoid the risk. All this is achieved while following all regulatory factors.

This approach gives a level of confidence to the people as well as the organization to maximize operations without compromising safety. This methodology also serves to protect the organization by proving that adequate measures have been taken to safeguard the health of employees and the public at large.

Benefits

- ♦ Increase employee confidence in workplace safety
- Ensure regulatory compliance
- Maximize operations without compromising safety
- Minimize cost without sacrificing safety
- Document firm's reasonableness of safety

Sample Topic Categories

- ♦ Environmental Protections
- ♦ Scheduling/Streamlining
- ♦ Distancing & PPE
- ♦ Disinfecting
- ♦ Teleworking
- Reporting/Communications
- ♦ Compliance Assurance
- ♦ Visual Management

Pricing: Please contact OSI for pricing and available dates.

Map Severity Probability Prevention Detection

Facilitators



John P. Gay, Master Black Belt, Principal Consultant — OpEx Solutions, has been Supervising Master Black Belt and Global Best Practices Leader for Focused Improvement for DuPont, delivering over \$1M per person every year in hard, validated savings in addition to \$2M + in soft savings until his retirement. He also served as Technical Superintendent for the LaPorte, Texas Dupont plant, ensuring compliance with new environmental permit standards including effluent water quality and delivering permit requirements. John is an APICS Certified Supply Chain Professional and a SCORE (Supply Chain Council) Professional.

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Optimization, Simulation & Data Analytics



Global Opex Solutions

DEDICATED WORKSHOP

Workshop Code: OSDA-RIW-V01

Too often "seat of the pants" or "tweaked from what we've done before" solutions are used instead of taking an analytical look and optimizing the solution to important planning and operational issues and decisions.

The product of this workshop helps increase capacity and throughput with minimal, or no, capital expenditure. The workshop also optimizes manufacturing and supply chain configuration, production planning, inventory, routing, and container utilization — while reducing effort and costs, and improving customer service.

Typical Benefits

- Increased capacity with minimum capital expenditure
- ♦ Higher facility throughput
- Lower costs from producing "the right product at the right place, at the right time"
- Lower inventory & improved service levels
- Decreased costs for shipping & containers

Applications

Healthcare:

Sizing/configuring facilities & staff for cost effective service with low waiting times

Service Industries:

Balance staffing versus service requirements

Optimize service locations & routings

Manufacturing Optimization:

Best facilities locations & layouts
Batch sizes vs. changeovers
Capacity
Use of returnable containers

Supply Chain Optimization:

Product mix

Production location & inventory Transportation & batch sizes

Pricing

Pricing is based on duration, location, size and industry. Please contact OpEx Solutions for pricing and available dates.

Optimization & Simulation Facilitators



J. Bennett Foster, PE, CAP, Principal Consultant — OpEx Solutions, is an expert in the areas of operations and supply chain and optimization. He is an industrial engineer with over 40 years experience in operations research, consulting, mentoring, and teaching at the university level. His certifications include: CPIM and CSCP by APICs; Six Sigma, Certified Analytics Professional (CAP) by INFORMS; and Lean Manufacturing Certified Instructor.

Ken McClymonds, PE, Principal Consultant — OpEx Solutions, is a registered Professional Industrial Engineer and Six Sigma Master Black Belt with over 40 years of professional experience and 19 years at VP level, leading process improvement systems resulting in significant and sustainable bottom-line results. Ken is a Senior Member of IIE, and a director of the Institute for High Performance Planning.





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DEDICATED WORKSHOP

Workshop Code: PDP-RIW-V01

Product development is notorious for frequent scope changes and multiple iterations. These result in design errors, missed schedules, missed project budgets and expensive products that do not perform in the market to planned product volumes. When the product design is released for manufacturing there are many changes required to facilitate production. This means further delay and increased costs, plus other strategic projects are delayed. Participants will learn how to rationalize their current processes and eliminate 80% to 90% of time and cost wastes. In addition, participants will acquire better approaches to reduce iterations, thereby developing products and production processes that reduce product cost and time to market and achieve your target market needs.

Benefits

- Reduction in cost & time to market
- Improved product management
- Increased capacity without adding people
- ♦ Improved product quality & cost
- Optimized value-add processes
- Enables "Lean manufacturing"
- Improved project management
- Involved & engaged people

Target Organizations

Companies with product design control

Who should attend?

One-day workshop

Presidents & Vice Presidents in:

- Marketing,
- Product Engineering,
- ♦ Manufacturing
- Chief Financial Officer
- Other Leaders of Strategic Functions

Two-day workshop

Managers and Supervisors in:

- ♦ Marketing
- Product Engineering
- Process Engineering
- ♦ Accounting
- ♦ Sales

Time: 1 or 2 days

Begins at 8:00 a.m. Ends at 4:30 p.m.

Product Development Process Facilitators



Ken McClymonds PE, Principal Consultant - OpEx Solutions, A registered Professional Industrial Engineer and Six Sigma Master Black Belt with over 40 years of professional experience and 19 years at VP level, leading process improvement systems resulting in significant and sustainable bottom line results. Ken is a Senior Member of IIE, and a director of the Institute for High Performance Planning.

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DEDICATED WORKSHOP

Workshop Code: SR-RIW-V01

Loss of precious time and resources and poor quality are common during changeovers in most industries. Rapid Changeover Workshops (RCO) help significantly improve issues related to excessive time and effort and poor first-time quality. These improvements result in harnessing capacity increases without additional capital expenditure. These two- to five-day workshops are particularly useful to organizations that have many or very long changeovers. Depending on the industry, this activity may also be referred to as a Setup Reduction Workshop or Single Minute Exchange of Dies (SMED).

Typical Benefits

- Reduction in changeover time
- Increased capacity without capital expenditure
- ♦ Improved quality
- Optimized value-add operations
- Involved & engaged people

Key Applications

♦ Hospitals:

Operating rooms, emergency care, room management, etc.

♦ Clinics:

Optimizing facilities and patient wait times

Machining operations: Cutting tools, molding, .etc.

Process operations:

Batch changeovers for continuous mfg.

 Assembly operations: Model changeover

Fabrication:

Quick setup of jobs for fabrication

Laboratories: Batch changeover

<u>Pricing</u>

Pricing is based on duration, location, size and industry. Please contact OpEx Solutions for pricing and available dates.

Rapid Changeover Facilitators



Ken McClymonds PE, Principal Consultant — OpEx Solutions, is a registered Professional Industrial Engineer and Six Sigma Master Black Belt with over 40 years of professional experience and 19 years at VP level, leading process improvement systems resulting in significant and sustainable bottom line results. Ken is a Senior Member of IIE, and a director of the Institute for High Performance Planning.

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DEDICATED WORKSHOP

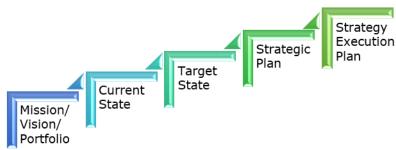
Workshop Code: SP-RIW-V01

Less than half of organizations seem to have an appropriate strategic plan. Many of those don't have an effective process for the strategic planning activity, causing them to prolong the process for months — finally releasing the plan in a hurry to meet the deadline. OpEx Solutions' experts have been facilitating strategic planning sessions for decades and offer a structured process in a workshop setting. Workshops facilitated by OpEx Solutions' experts focus on alignment of goals and identifying gaps in order to develop effective long-term and short term plans. These sessions are completed in a few days rather than weeks or months.

Key Areas of Focus

- Organizational strengths & opportunities
- ♦ Goals & objectives
- ♦ Portfolio analysis & strategy
- ♦ Highest results with least effort
- Strategic plan & cascaded plans

Formal Strategic Planning



Benefits

- Enhance the probability of strategy execution
- Accelerate business results
- Plan aligned to higher level goals & plans
- Utilize leadership time effectively
- Improve synergy of knowledge & effort
- Increase buy-in & commitment at all levels

Strategic Planning Facilitators



Martin Nazareth PMP, MSIE, President - OpEx Solutions, Led strategic deployment of operational excellence at over 100 plants globally across several industries in Lean, TPM, FMEA/PCP and Error Proofing. He held senior level positions at Alcoa, Delphi and EDS, served as a board member of AME's SW Region and is a director of IIE's Lean Division and Industry Advisory Board.

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Supply Chain Master Scheduling Process Improvement



Global OpEx Solutions

DEDICATED WORKSHOP

Workshop Code: SCMS-RIW-V01

Balancing supply and demand at the product mix level needs to have a structured process that enables ease and accuracy in planning. Unfortunately, we find the majority of the organizations are mediocre at best in their process and results.

The Supply Chain Master Scheduling (SCMS) workshop helps in developing a consistent approach for balancing the supply and demand, early warning signals of imbalance, and predetermined reaction plans. This allows continuous process improvement and avoid kneejerk reactions to mega changes and software tool implementation on inefficient processes.



Typical Benefits (Depends on Scope)

- Improved lead times & delivery performance
- Operational stability on-time quality material
- Increased capacity without capital expenditure
- Increased productivity needing less manpower
- Lower inventory & improved service levels

Target Supply Chains

- Discrete Mfg.
- ♦ Oil & Gas
- ♦ Automotive
- ♦ Aerospace
- Process Industries
- ♦ Services
- Electronics & Semiconductor
- ♦ Government
- Healthcare & Pharmaceutical

Pricing

Pricing is based on duration, location, size and industry. Please contact OpEx Solutions for pricing and available dates.

Supply Chain Improvement Facilitators



Rich Deegan, Principal Consultant — OpEx Solutions, has over 25 years' experience leading & improving global supply chains including in the areas of specialty chemicals, fluoropolymer coatings, and films. Rich led the Lean Six Sigma practice within DuPont's Supply Chain Center of Excellence. He is APICS CPIM & CSCP certified and a Lean Six Sigma Master Black Belt.

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DEDICATED WORKSHOP

Workshop Code: SCRM—RIW—V01

Globalization & ever-increasing customer expectations dem& Supply Chains become better, faster, cheaper & more resilient. Over 75% of companies experienced a major disruption in the last 2 years. Unfortunately, less than 30% of leaders have confidence in their continuity plans.

OpEx Solutions, Inc. (OSI) has a structured & progressive approach for mitigating risks — over twenty risk categories enable rapid identification & evaluation. A customized approach based on risk & affordability will allow organizations to reduce supply chain risks. In addition, OSI's diverse industry experience increases effectiveness & confidence in risk reduction & continuity plans.

Risk Management Process



Consequences of Supply Chain Risk

- ♦ Expensive attempts to manage risk:
 High inventory & underutilized capacity
 Cost of obsolete inventory
 Additional, higher cost supply sources
 Hedging strategies: take or pay contracts
 Limit commitments & pad schedules
 Increased insurance coverage
- Expenses if risks are not managed:
 Loss of intellectual property
 Product shortages, downtime & overtime
 Lost sales & market share
 Containment, expediting & penalties
 Spot market purchases
 Contract supply from competitors

Target Supply Chains

- Discrete Mfg.
- ♦ Oil & Gas
- Automotive
- ♦ Aerospace
- Process Industries
- ♦ Services

- ♦ Electronics & Semiconductor
- ♦ Government
- Healthcare & Pharmaceutical

Pricing

Pricing is based on duration, location, size and industry. Please contact OpEx Solutions for pricing and available dates

Supply Chain Risk Management Facilitators



Rich Deegan, Principal Consultant — OpEx Solutions, has over 25 years' experience leading and improving global supply chains including in the areas of specialty chemicals, fluoropolymer coatings, & films. Rich led the Lean Six Sigma practice within DuPont's Supply Chain Center of Excellence. He is APICS CPIM & CSCP certified and a Lean Six Sigma Master Black Belt.

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DEDICATED WORKSHOP

Workshop Code: TPM-RIW-V01

Organizations whose operations depend heavily on equipment need reliable, well-functioning equipment to be profitable and competitive. Total Productive Maintenance (TPM), and more specifically, one of its five pillars, Autonomous Maintenance (AM), is a beneficial approach to enhance equipment reliability and effectiveness.

TPM workshops provide a method to restore equipment to optimal conditions — the trick is sustaining the gains from the initial workshop. Workshops facilitated by OpEx Solutions' experts have a proven track record of sustaining events by changing the culture of operator ownership and maintaining the gains.

Benefits

- Operator ownership of equipment
- Reduction in defects & scrap
- Reduction in breakdowns
- Improved overall equipment effectiveness
- Prolong equipment life
- ♦ Reduce maintenance & repair costs
- Increased capacity without capital expenditure

Key Areas of Focus

- ♦ Critical equipment
- Equipment that has deteriorated
- Responsible operators & maintenance staff
- Supporting selection, planning & preparation
- Debrief & post-event activity
- ♦ Coaching to follow up & sustain

Target Organizations

- ♦ In pursuit of TPM excellence
- Unstable operations due to equipment
- Low profitability & trends
- ♦ Excessive maintenance & repair costs
- ♦ Poor on-time delivery performance
- ♦ Poor quality
- ♦ Long lead times
- Unhappy customers & losing business

Pricing

Please contact OpEx Solutions for pricing and available dates.

Total Productive Maintenance Facilitators



Warren Gary Johnson, Jr., Principal Consultant - OpEx Solutions, is a mechanical engineer and a Certified Maintenance and Reliability Professional. His main areas of expertise are maximizing asset utilization, reliability, asset tracking, cost reduction and planning and scheduling. He developed a system for real-time asset utilization monitoring for Alcoa where he worked for 34 years in various capacities.

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Programs & Projects



Programs & Projects

OpEx Solutions offers a tailored approach to program and project management to assist in achieving programs and projects on-time, within budget, and with quality execution.

Please contact OpEx Solutions, Inc. if you do not see your requirement listed.

STRATEGY	PRODUCT	PROCESS		
Strategy Planning	Product Development System Design	Operational Excellence Program		
Strategy Execution	Product Portfolio Management	TPM & Reliability Excellence Program		
Mergers & Acquisitions	New Product Development Strategy	Facilities Layout & Equipment Installation		
New Location Startups & Moves	oves Advanced Product Quality Planning Execution TOC-Based Metrics			
Reengineering & Restructuring	New Market Strategy	Manpower Rationalization		
MATERIALS	SYSTEMS	OPTIMIZATION		
Materials Management System	Management System Integrated Management System Discrete Event Sim			
Supply Chain Risk Assessment & Management	Post-Merger/Split Integration	Logistics Optimization		
S&OP Structuring & Deployment	OpEx & Quality System Modeling	Yield Optimization		
Inventory Modeling	MRP Modeling	Investment Optimization		
Inventory Reduction	Change Management	Automation Cost-Benefit Analysis		



PROGRAM/PROJECT MANAGEMENT

Project Code: MA-PM

Most mergers and acquisitions do not meet expectations. This is due to the fact that those organization focus on enhancing revenue rather than a synergistic effect of the integration. In addition, such organizations fail to smoothly transition and integrate their organizations, resulting in disruption and a fragmented and over-burdened organization. This in turn, results in not meeting financial expectations and assumptions further leading to radical restructuring and other disruptions impacting customers, suppliers, and employees.

OpEx Solutions (OSI) uses a structured approach to analyze and strategize in order to maximize synergy and minimize transition to achieve financial expectations and stability.

Integration & Rationalization

- ♦ People Plan
- Portfolio of Offerings
- Operations and Locations
- ♦ Suppliers & Service Providers
- IT Platforms & Infrastructure
- Finance, Accounting & Taxation
- Markets, Sales and Service

Benefits

- Engage people to achieve optimal outcome
- Maximize key talent retention
- Minimize impact of change on resources
- Optimized and integrated functional processes
- ♦ Continuous achievement of operational goals
- Improved market performance
- Maximized integration synergy



Program Managers



Martin Nazareth PMP, MSIE, President - OpEx Solutions, Led strategic deployment of operational excellence at over 100 plants globally across several industries in Lean, TPM, FMEA/PCP and Error Proofing. He held senior level positions at Alcoa, Delphi and EDS, served as a board member of AME's SW Region and is a director of IIE's Lean Division and Industry Advisory Board.

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Plant Startup & Equipment Installations



Global Opex Solutions

DEDICATED SESSIONS

Program Code: PSEI-PM

Effective planning and installation of plants and equipment need a variety of skills — both technical and managerial. Lack of such skills leads to poor execution resulting in going over budget and beyond schedule. In addition, insufficient knowledge leads to trial-and-error tweaking that results in a system that is not harmonious and takes very long to mature. OpEx Solutions' experts have a wide range of required skillsets and a proven track record of starting and moving manufacturing plants as well as installing and commissioning large equipment. While this experience maximizes the implementation success, it also allows busy operations people to focus on keeping operations running.

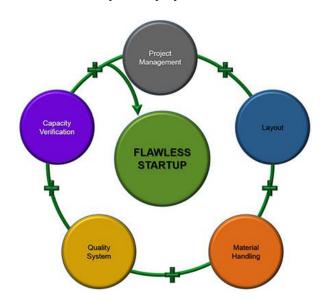
Key Areas of Focus

- Project timeline and budget
- Systematic layout planning
- Systematic material handling analysis
- Energy efficient systems
- Developing process controls
- Plant capacity analysis
- Pre-production readiness review
- Follow-through for timely completion

Benefits

- On-time & within budget execution
- ♦ Optimized material flow
- Energy efficient systems
- Minimize the risk of startup issues
- ♦ Minimize rework

Plant Startup & Equipment Installation



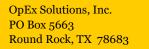
Project Managers



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Supply Chain Risk Management



Global Opex Solutions

PROGRAM/PROJECT MANAGEMENT

Program Code: SCRM-PM

Globalization & ever-increasing customer expectations dem& Supply Chains become better, faster, cheaper & more resilient. Over 75% of companies experienced a major disruption in the last 2 years. Unfortunately, less than 30% of leaders have confidence in their continuity plans.

OpEx Solutions, Inc. (OSI) has a structured & progressive approach for mitigating risks — over twenty risk categories enable rapid identification & evaluation. A customized approach based on risk & affordability will allow organizations to reduce supply chain risks. In addition, OSI's diverse industry experience increases effectiveness & confidence in risk reduction & continuity plans.

Risk Management Process



Consequences of Supply Chain Risk

- ♦ Expensive attempts to manage risk:
 High inventory & underutilized capacity
 Cost of obsolete inventory
 Additional, higher cost supply sources
 Hedging strategies: take or pay contracts
 Limit commitments & pad schedules
 Increased insurance coverage
- Expenses if risks are not managed:
 Loss of intellectual property
 Product shortages, downtime & overtime
 Lost sales & market share
 Containment, expediting & penalties
 Spot market purchases
 Contract supply from competitors

Target Supply Chains

- Discrete Mfg.
- ♦ Oil & Gas
- Automotive
- Aerospace
- Process Industries
- ♦ Services

- Electronics & Semiconductor
- ♦ Government
- Healthcare & Pharmaceutical

Supply Chain Risk Management Program Managers



Rich Deegan, Principal Consultant — OpEx Solutions, has over 25 years' experience leading & improving global supply chains including in the areas of specialty chemicals, fluoropolymer coatings, & films. Rich led the Lean Six Sigma practice within DuPont's Supply Chain Center of Excellence. He is APICS CPIM & CSCP certified & a Lean Six Sigma Master Black Belt.

John P. Gay, Master Black Belt, Principal Consultant — OpEx Solutions, has been Supervising Master Black Belt and Global Best Practices Leader for Focused Improvement for DuPont, delivering over \$1M per person every year in hard, validated savings in addition to \$2M + in soft savings until his retirement. He also served Technical Superintendent for the LaPorte, Texas Dupont plant, ensuring compliance with new environmental permit standards including effluent water quality and delivering permit requirements. John is an APICS Certified Supply Chain Professional and a SCORE (Supply Chain Council) Professional.







PROGRAM/PROJECT MANAGEMENT

Program Code: SE-PM

Effective execution of a well-developed strategic plan is what makes organizations successful. However, only a very small percentage plan for execution, therefore, they fail to execute. It is very important to have a strategic plan and a plan for execution. OpEx Solutions' experts have successfully initiated and executed numerous strategic plans. Strategy execution coached by OpEx Solutions' experts focus on alignment of goals, identification of gaps, enhancing commitment and ensuring rapid results. This coaching process takes much less face time than consulting, allowing busy people to focus on their regular jobs.

Benefits

- Ensure accelerated business results
- Enhance the probability executing the plan
- Focus on achieving most important results
- Ensure cascaded execution
- ♦ Utilize staff & leadership time effectively
- Drive harmony & engagement

Key Areas of Focus

- Achieving goals & objectives
- ♦ Identification & addressing opportunities
- Highest results with least effort
- Cascaded plans aligned with the strategy
- Leading & lagging metrics
- ♦ Effective allocation & utilization of resources
- Strategy communication & alignment
- Follow-through for timely completion

Strategy Execution



Strategy Executions Program Managers



Martin Nazareth PMP, MSIE, President — OpEx Solutions, led strategic deployment of operational excellence at over 100 plants globally across several industries in Lean, TPM, FMEA/PCP and Error Proofing. He held senior level positions at Alcoa, Delphi and EDS, served as a board member of AME's SW Region and is a director of IIE's Lean Division and Industry Advisory Board.

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PROGRAM/PROJECT MANAGEMENT

Project Code: SIPMA-PM

Some organizations have difficulty meeting their objectives due to fragmented and disjointed processes and systems. This may be the result of mergers and acquisitions, recent reorganizations, or portfolio changes. Significant restructuring creates additional stress to maintain existing revenue and profits, while attempting to deliver the benefits that justified the change. Unfortunately, actions to accommodate restructuring can be disruptive: impacting customers, suppliers, and employees. The consequences have the potential to destroy value and competitiveness driving organizations from chaos to the brink of failure.

OpEx Solutions (OSI) uses a structured approach to review, rationalize and stabilize organization's processes and functions. This enables the organizations to preserve and leverage existing strengths while successfully integrating change.

Rapid Integration

Integration & Rationalization

- ♦ People
- ♦ Portfolio of Offerings
- Operations & Locations
- Suppliers & Service Providers
- IT Platforms & Infrastructure
- ♦ Sales & Service
- ♦ Metrics

Benefits

- Engage people to achieve better outcome
- Minimize impact to personnel & talent retention
- Allows continued achieving operational goals
- Rapid reduction in voids & redundancies
- Optimized and integrated functional processes
- ♦ Improved market performance
- ♦ Accomplishes the synergy of integration



System Integration Program Managers



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Total Productive Maintenance



Global OpEx Solutions

PROGRAM/PROJECT MANAGEMENT

Program Code: TPM-PM

Organizations whose operations depend heavily on equipment, need reliable and effective equipment to be profitable and competitive. Total Productive Maintenance (TPM), and more specifically, one of it's five pillars, Autonomous Maintenance (AM), is a beneficial approach to enhance equipment reliability and effectiveness. While many organizations start TPM, they struggle to keep it going. OpEx Solutions' experts have a proven track record of effectively managing and sustaining TPM programs. The focus on equipment and people often results in a self sustaining program that requires very little support and direction.

Benefits

- Operator ownership of equipment
- Improved safety & morale
- ♦ Reduction in defects & scrap
- Reduction in breakdowns
- Increased capacity without capital expenditure
- Improved overall equipment effectiveness

Key Areas of Focus

- ▼ TPM Deployment Plan
- ♦ Governance Structure
- Operator Engagement
- Developing & Rolling out the Program
- Facilitating events
- Autonomous Maintenance (operator ownership)
- ♦ Auditing Progress
- ♦ Developing, Maintaining & Reporting Metrics
- ♦ Overall Equipment Effectiveness (OEE)

Target Organizations

- In pursuit of equipment reliability excellence
- Unstable operations due to equipment
- Low profitability & trends
- Poor on-time delivery performance
- ♦ Poor quality
- Long lead times
- ♦ Unhappy customers & losing business
- Low employee morale due to equipment condition
- Lack of internal program management

TPM Program Managers



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CenTex OpEx Consortium



CenTex OpEx Consortium

A forum for sharing knowledge and experience between member companies of Central Texas in the use of operational excellence tools and systems

The vision of the CenTex OpEx Consortium (COC) is to be an organization where member companies feel compelled to motivate each other to excel through sharing knowledge and experience in the use of operational excellence tools and systems.

The COC provides a forum for effective benchmarking and a repository of best practices. Unlike individual company benchmarking, the CenTex OpEx Consortium provides effective cross-company, cross-industry and cross-tool peer-to-peer learning.

COC strives to help organizations find and define their own way to excellence and thrive in these challenging times.



Who Should Join?

The CenTex OpEx Consortium is for operations and continuous improvement leaders who:

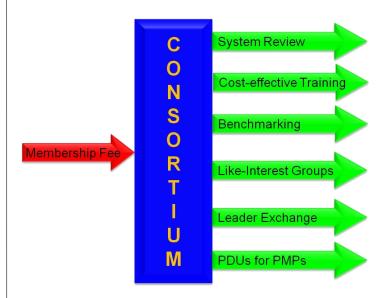
- Have a need to benchmark operations
- Have recently reduced OpEx staff
- Have people engagement issues
- Have the need to reduce cost
- Have overtime issues
- Have job stoppages or waiting
- Have a constraint/bottleneck
- Have a long lead time
- Have a lot of inventory
- Have a lot of scrap and rework

Benefits Exceed Membership Fee

The benefits of the consortium extend beyond the two primary purposes:

- Benchmarking of tool and system applications
- ♦ Leader exchange of enterprise transformation

The additional benefits were selected based on suggestions from the Initial Members to help them make and sustain needed improvements rapidly and cost-effectively.



Membership Costs

	No. of Employees	Yearly Fee		
Level One	1 - 50	\$2,495		
Level Two	51 - 200	\$4,995		
Level Three	201 - 500	\$7,495		
Level Four	501 +	\$9,995		

One-time initiation fee of \$500 applicable to new members.

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opexinfo@opexsolutions.org



CenTex OpEx Consortium

Membership F

Value Proposition

Membership Costs

	No. of Employees	Yearly Fee
Level One	1 - 50	\$2,495
Level Two	51 - 200	\$4,995
Level Three	201 - 500	\$7,495
Level Four	501 +	\$9,995

One-time initiation fee of \$500 applicable to new members.

	C	System Review
	0	T
	N	Inexpensive Training
	S	Benchmarking
	Ö	
ee	R	Like-Interest Groups
	<u> </u>	Em Musicipal Colonia
		Effective Learning
	1. 1	Networking
	U	
	M	Minimal Travel

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Benefit	Non-Members' Cost	Member Cost/Savings			
Delletit		Level 1	Level 2	Level 3	Level 4
Annual system review conducted by highly experienced OpEx Solutions' Associates		\$2500	\$5000	\$7500	\$10000
Monthly learning and training sessions	\$250 p/person (8 p/yr.)	\$2000	\$4000	\$6000	\$8000
Leadership sessions	\$250 p/person (4 p/yr.)	\$1000	\$2000	\$3000	\$4000
Special Topic Sessions	\$250 p/person (2 p/yr.)	\$500	\$1000	\$1500	\$2000
Training	\$1500 p/membership level p/yr.	\$1500	\$3000	\$4500	\$6000
Membership Fee		\$2495	\$4995	<i>\$7495</i>	\$9995
Value		<i>\$7500</i>	\$15000	\$22500	\$30000
ROI		300%	300%	300%	300%



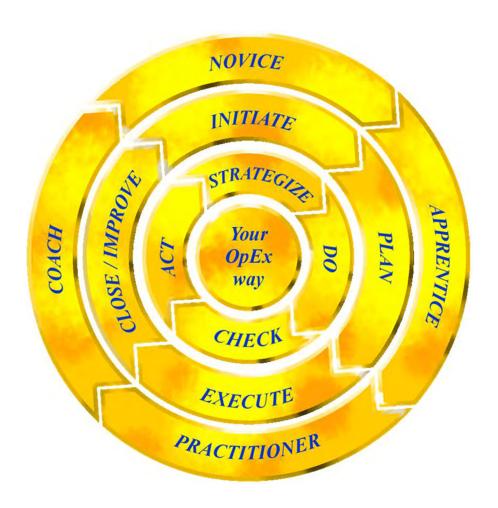
CenTex OpEx Consortium

Membership Application Form

Organization Name						
Physical Address						
City/State/Zip						
Mailing Address						
City/State/Zip						
Organization/Site D	escription (Include	de the numbe	r of employee	es at the comp	pany/location	n)
Membership Fee Sc	hedule					
		Level One	Level Two	Level Three	Level Four	
	No. of Employees	1 – 50	51 – 200	201 – 500	501+	1
	Yearly Fee	\$2,495	\$4,995	\$7,495	\$9,995	1
	Th	ere is a \$500.00	initiation fee for n	ew members.]
Primary Delegate N	Jame					•
Position/Title						
Work Phone						
Fax						
Alternate Delegate						
Position/Title						
Work Phone						
Fax						
tools and systems.Confidentiality of	of the COC is to provide the therefore, members shall materials received from consible for protecting the	le a forum for lea all refrain from us a the COC or its r	rning and sharing sing this forum for nembers shall be	knowledge and e r soliciting busine respected at all tir	experience in the ess.	use of operational exc
Signature (digital signature acceptable))					
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Rev.: 3/2/2016

Find and define your own way to Operational Excellence!



OpEx Solutions, Inc.

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