



Global OpEx Solutions

BY REQUEST: 2 DAYS

Course Code: PIP-V01

The seven basic quality tools have typically been taught as independent tools. The power of these tools is significantly enhanced when they are taught in the context of total quality management for process improvement. In addition, this approach improves the probability of a successful and sustainable continuous improvement journey when taught in combination with problem solving process and root cause problem solving.

Participants will learn the basic tools in the context of a well-connected quality system for continuous problem identification and problem solving. This course is specifically designed for practitioners within organizations and is offered only as a dedicated in-house training. OpEx Solutions' experts will draw upon their vast knowledge of Lean, Six Sigma, Theory of Constraints (TOC), and other systems.

Key Topics

- ◇ Introduction to the Seven Basic Quality Tools
- ◇ Using the Tools to Identify Problems
- ◇ Problem Solving Using A3
- ◇ Root-Cause Problem Solving Using 5-Whys

Learning Objectives

- ◇ What are the seven basic quality tools
- ◇ Effective use of the tools
- ◇ How tools are connected to problem solving
- ◇ Solving problems to root cause

Who should attend?

Supervisors and Associates
Office Staff
Departmental Managers

2 days — 8:00 a.m. – 5:00 p.m.

Please contact OpEx Solutions, Inc. for pricing.

Instructors



Ken McClymonds PE, Principal Consultant — OpEx Solutions, is registered Professional Industrial Engineer and Six Sigma Master Black Belt with over 40 years of professional experience and 19 years at VP level, leading process improvement systems resulting in significant and sustainable bottom line results. Ken is a Senior Member of IIE, and a director of the Institute for High Performance Planning.

Jesus Valdez, Jr., PE, Senior Consultant — OpEx Solutions, is a registered Professional Engineer and Six Sigma Black Belt with over 40 years of professional experience in operations, engineering, maintenance and reliability, Total Productive Maintenance (TPM) and continuous improvement programs at DuPont and subsequent consulting. Jesse is also very active in improving the City of Garden Ridge, TX.



Cancellation Policy: Enrollment fee less \$100.00 non-refundable registration charge will be refunded up to one week before the event. Substitutions may be made any time prior to the start of the workshop. In the event of cancelation by OpEx Solutions, Inc. (OSI) for any reason (probability very low), the enrollment fee will be refunded; however, OSI is not responsible for incidental costs incurred by registrants.